

DEPARTMENT OF INSPECTIONS AND APPEALS

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>S0083</b>                           | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>04/15/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>APPLE VALLEY PLACE</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>801 BLUNT PKWY #39</b><br><b>CHARLES CITY, IA 50616</b> |                                                                                                                          |                                                                    |
| (X4) ID<br>PREFIX<br>TAG                                      | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | ID<br>PREFIX<br>TAG                                                                                 | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                                           |
| A 000                                                         | Initial Comments<br><br>Assisted Living Programs for People with<br>Dementia are defined by the population served.<br>The census numbers were provided by the<br>Program at the time of the on-site.<br><br>Number of tenants without cognitive impairment:<br>21<br>Number of tenants with cognitive impairment: 6<br>Total census: 27<br><br>No regulatory insufficiencies were cited during the<br>investigation of #124386-I, #125060-C,<br>#126972-C or #127294-C.<br><br>The following regulatory insufficiencies were cited<br>during the investigation of #127456-M,<br>#127330-C and #127399-C. | A 000                                                                                               | The Plan of Correction is attached                                                                                       |                                                                    |
| A 285                                                         | 481-67.5(2)f(4) Medications<br><br>67.5(2) Each program shall follow its own written<br>medication policy, which shall include the<br>following:<br><br>f. When medications are administered<br>traditionally by the program:<br><br>(4) Medications and treatments shall be<br>administered as prescribed by the tenant's<br>physician, advanced registered nurse practitioner<br>or physician assistant.<br><br>This REQUIREMENT is not met as evidenced<br>by:<br>Based on interview and record review, the<br>program failed to ensure lab orders were<br>completed as ordered and medications were  | A 285                                                                                               |                                                                                                                          |                                                                    |

DIVISION OF HEALTH FACILITIES - STATE OF IOWA

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

DEPARTMENT OF INSPECTIONS AND APPEALS

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>APPLE VALLEY PLACE</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                           | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>801 BLUNT PKWY #39</b><br><b>CHARLES CITY, IA 50616</b>                      |  |                                                                    |
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| A 285                                                         | <p>Continued From page 1</p> <p>administered as prescribed for 1 of 3 tenants reviewed (Tenant 3). Findings follow:</p> <p>1) Record review on 4/10/25 revealed Tenant 3 admitted to the program on 7/31/24. An assessment dated 1/13/25 as well as a service plan dated 2/3/25 both revealed the tenant required monthly lab draws managed by the program's nurse and drawn by an outside provider. Program staff were responsible for providing medication administration.</p> <p>2) A faxed communication dated 3/20/25 from the tenant's medical clinic revealed Tenant 3 was ordered to have a lab drawn for a Prothrombin Time (PT)/International Normalized Ratio (INR), hence after (PT/INR) as no lab had been drawn since 12/24.</p> <p>A progress note dated 1/3/25 indicated the lab results were received and the program was instructed to recheck the INR in a month.</p> <p>A lab draw was completed on 1/14/25 but did not include the PT/INR.</p> <p>A lab draw was completed on 3/20/25 per the faxed communication from the tenant's medical clinic.</p> <p>A faxed communication dated 3/21/25 from the medical clinic noted the INR results as 2.0 and instructed the program to continue Warfarin medication as follows: 2.5mg Sunday, Tuesday, Wednesday, Friday, and Saturday; 3mg Monday and Thursday. The INR was to be rechecked in one month. A program progress note dated 3/21/25 confirmed receipt of the communication and updated orders.</p> <p>The Executive Director stated on 4/14/25 at 1:10 pm that no documentation could be located regarding PT/INR labs having been completed during the months of January and February of</p> | A 285                                                                     |                                                                                                                          |  |                                                                    |

DEPARTMENT OF INSPECTIONS AND APPEALS

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| A 285                                                         | Continued From page 2<br><br>2025.<br><br>3) Review of Tenant 3's Medication Administration Records (MARs) for March 2025 and April 2025 listed 2.5mg of Warfarin to be administered at 9:00 pm on Sundays, Tuesdays, Wednesdays, Fridays, and Saturdays. There were 2 days in March (3/13/25 and 3/20/25) where it was documented the tenant received both the 2.5mg and the 3mg doses of Warfarin (3/15/25 and 3/16/25), both times administered by different staff. The 2.5mg dose was documented as not available to administer on 3/15/25 and 3/16/25. The 3mg dosage was documented as unavailable on 3/24/25 and 3/27/25.<br><br>The April 2025 MAR revealed staff documented Tenant 3 received the 2.5mg Warfarin daily (except for Thursday 4/3/25 when she received 3 mg as ordered) instead of the ordered schedule of 3mg Warfarin on Mondays and Thursdays.<br><br>4) The Executive Director stated on 4/14/25 at 1:10 pm that the administration of the Warfarin was not completed as ordered but would be corrected.<br><br>On 4/15/25 at 3:30 pm the Executive Director, Regional Director of Operations, and Chief Financial Officer confirmed the above findings. | A 285                                                                     |                                                                                                                          |                          |                                                                    |
| A 380                                                         | 481-67.9(6) Staffing<br><br>67.9(6) Dependent adult abuse training. Program staff shall receive training relating to the identification and reporting of dependent adult abuse as required by Iowa Code section 235B.16.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | A 380                                                                     |                                                                                                                          |                          |                                                                    |

DEPARTMENT OF INSPECTIONS AND APPEALS

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| A 380                                                         | <p>Continued From page 3</p> <p>This REQUIREMENT is not met as evidenced by:<br/>Based on interview and record review the program failed to ensure 1 of 1 staff reviewed completed dependent adult abuse training as required by Iowa Code section 235B.16 (Staff A). Findings follow:</p> <p>Chapter 235B.16 requires employees complete two hours of training related to the identification and reporting of dependent adult abuse within six months of initial employment and at least 2 hours of additional training every three years.</p> <p>Review of Staff A's employment file on 4/8/25 revealed a hire date of 8/26/24. No dependent adult training completed after her hire date could be located. On 4/10/25, the program provided documentation of a previous training Staff A had completed on 2/19/21, however since the training is required every three years, it had expired prior to the employee's hire date with the program.</p> <p>During an interview on 4/9/25 at 2:30 pm with Staff A, she confirmed she had not completed dependent adult abuse training after being hired at the program.</p> <p>On 4/15/25 at 3:30 pm the Executive Director, Regional Director of Operations, and Chief Financial Officer confirmed the above findings.</p> | A 380                                                                                               |                                                                                                                          |                                                                    |
| A 545                                                         | <p>481-69.30(1) Dementia Specific Education for Personnel</p> <p>69.30(1) All personnel employed by or contracting with a dementia-specific program shall receive a minimum of eight hours of dementia-specific education and training within 30 days of either</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | A 545                                                                                               |                                                                                                                          |                                                                    |

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| A 545                                                         | <p>Continued From page 4</p> <p>employment or the beginning date of the contract, as applicable.</p> <p>This REQUIREMENT is not met as evidenced by:<br/>Based on interview and record review the program failed to ensure staff received a minimum of eight hours of dementia-specific education within 30 days of employment for 1 of 1 staff reviewed (Staff A.) Findings follow:</p> <p>Review of Staff A's employment file on 4/8/2025 revealed a hire date of 8/26/24.</p> <p>On 4/10/25, the program provided documentation that Staff A completed 1.0 hours of dementia-specific training within 30 days of employment.</p> <p>The Executive Director stated on 4/14/25 at 1:10 pm that no other dementia-specific training could be located.</p> <p>On 4/15/25 at 3:30 pm the Executive Director, Regional Director of Operations, and Chief Financial Officer confirmed the above findings.</p> | A 545                                                                     |                                                                                                                          |  |                                                                    |

**Charles City**

801 Blunt Parkway  
Charles City, IA 50616  
641.257.3003 Main  
641.525.5928 Cell

**CLIA ID # S0083****Survey Completion Date 4/15/2025****Prefix Tag    Plan of Correction**

A285            Instant in-service provided to medication managers specific to medication administration, including the 6 Rights of Safe Medication Administration:

Implementation and Completion - 4/17/2025

AJ, BSN RN

Education provided to community nurse to verify orders from physician match orders entered into EHR system.

Implementation and Completion – 4/17/2025

KH, BSN RN

A380            Employee file audit to ensure all current staff members have completed and are up to date    with Dependent Adult Abuse training.

Implementation – 4/18/2025

Completion – 4/30/2025

CB, Executive Director

Executive Director to create and maintain a staff spreadsheet to ensure, and verify, required training to be completed in a timely manner, within 30 days of hire.

Implementation – 4/18/2025

Completion – 5/5/2025

CB, Executive Director

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A545 Employee file audit to ensure all current staff members have completed and are up to date with Dementia-specific training.

Implementation – 4/18/2025

Completion – 4/30/2025

CB, Executive Director

Executive Director to create and maintain a staff spreadsheet to ensure, and verify, required training to be completed in a timely manner, within 30 days of hire.

Implementation – 4/18/2025

Completion – 5/5/2025

CB, Executive Director