DEPARTMENT OF INSPECTIONS AND APPEALS

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	S0319	A. BUILDING: _____ B. WING _____	C 02/13/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WINDSOR MANOR NEVADA	1642 SOUTH G AVENUE NEVADA, IA 50201

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments Assisted Living Programs for People with Dementia are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site. General Population Program Number of tenants without cognitive disorder: 31 Number of tenants with cognitive disorder: 2 Memory Care Unit Number of tenants without cognitive disorder: 0 Number of tenants with cognitive disorder: 10 Total census of Assisted Living Program for People with Dementia: 35 The following regulatory insufficiency was cited during the investigation of Complaint #87586-C.	A 000		
A 039	481-69.23(1)b Criteria for Admission/Retention of Tenants 481-69.23(231C) Criteria for admission and retention of tenants. 69.23(1) Persons who may not be admitted or retained. A program shall not knowingly admit or retain a tenant who: b. Requires routine, two-person assistance with standing, transfer or evacuation This REQUIREMENT is not met as evidenced by: Based on observation, interview, and record review the Program failed to ensure 2 of 3 tenants reviewed did not exceed level of care criteria (Tenant #1 and Tenant #2). Findings	A 039		

2/27/20

2/2-/20

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A 039	Continued From page 1 follow: 1. Observations on 2-10-2020 at 3:32 p.m. revealed Tenant #1 required 2 staff to complete toileting cares and transfer into her wheelchair. Continued observations at 4:30 p.m. revealed Tenant #2 required 1 staff to transfer into her wheelchair. 2. Observations on 2-11-2020 at 7:45 a.m. revealed Tenant #1 and Tenant #2 required 2 staff to complete morning cares and transfer into their wheelchairs. 3. Review of Tenant #1's file on 2-10-2020 revealed she resided in the memory care unit, had a Global Deterioration Scale of 6 which indicated severe cognitive decline, and received hospice services. 4. Review of Tenant #2's file on 2-10-2020 revealed she resided in the memory care unit, had a Global Deterioration Scale of 6 which indicated severe cognitive decline, and received hospice services. On 2-11-2020 at 8:41 a.m. Staff A stated Tenant #1 and Tenant #2 required 2 staff for transfers. On 2-10-2020 at 3:10 p.m. Staff B stated Tenant #1 required 2 staff for transfers. She stated Tenant #2 required 2 staff for transfers most of the time, but could occasionally transfer with 1. On 2-10-2020 at 3:55 p.m. Staff C stated Tenant #1 and Tenant #2 required 2 staff for transfers most of the time. On 2-11-2020 at 10:02 a.m. the Executive Director stated Tenant #1 and Tenant #2 required	A 039	-Windsor Manor DHW (Director of Health & Wellness) will ensure all tenants meet criteria for admission/retention of tenants (481-69.23(231c) and will not retain a tenant who requires routine, two-person assistance standing, transfer, or evacuation (69.23(1) b) unless acceptable waiver granted by Adult Service Bureau. Will determine if Resident is a two person transfer through quarterly reviews, annual ISP reviews, and as needed per staff communication. Effective 2/4/2020. -Education to staff on notifying Windsor Manor DHW (Director of Health & Wellness) when tenants are requiring routine transfer assist of 2 staff, to be completed on 2/27/2020 at monthly staff in-service. -Adult Services Bureau Waiver applied for on 2/11/2020 and granted on 2/18/2020 for both tenants #1 and #2. -Regulatory Insufficiency corrected by 2/27/2020.	

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A 039	Continued From page 2 1-2 staff for transfers. She stated one staff could do transfers if they slowed down but acknowledged that was not always possible.	A 039		