DEPARTMENT OF INSPECTIONS AND APPEALS

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	S0318	A. BUILDING: _____ B. WING _____	C 10/10/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ROSE OF COUNCIL BLUFFS	2306 SHERWOOD DRIVE CO BLUFFS, IA 51503

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	481-67 Initial Comments Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site. General Population Program Number of tenants without cognitive disorder: 70 Number of tenants with cognitive disorder: 1 Total Population of Program at time of on-site: 71 TOTAL census of Assisted Living Program: 71 THIS IS AN AMENDED STATEMENT OF DEFICIENCIES/REGULATORY INSUFFICIENCIES No regulatory insufficiencies were cited regarding the investigation of Complaint 69802-C. The following regulatory insufficiencies were cited during the recertification visit conducted to determine compliance with certification for an Assisted Living Program.	A 000		
A 149	481-67.9(6) Staffing 481-67.9(231B,231C,231D) Staffing. (6) Dependent adult abuse training. Program staff shall receive training relating to the identification and reporting of dependent adult abuse as required by Iowa Code section 235B.16. This REQUIREMENT is not met as evidenced	A 149	See attached Plan of Correction	

DIVISION OF HEALTH FACILITIES - STATE OF IOWA
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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A 104	Continued From page 3 4:47 p.m. confirmed Staff D and E prepared and served food and no documentation was available to show sanitation and safe food handling was completed prior to serving and/or preparing food. She stated the Program had switched to another online training program and could not access what training's the staff had completed prior to the switch.	A 104		

VOK 11/29/17

ROSE OF COUNCIL BLUFFS, L.P.
PROVIDER IDENTIFICATION: S0318
RECERTIFICATION PLAN OF CARE
NOVEMBER 8, 2017

1. Dependent Adult Abuse training required within 6 months of hire:

ALF Provider and its contracted service provider, Open Arms, utilize a web-based employee training platform, which offers an extensive array of training topics, including Department of Health-approved Dependent Adult Abuse (DAA) training. Each new employee is assigned a training curriculum, which includes DAA training. Completion of DAA training is monitored so as to assure completion within the time parameters of 481.67.9(6). For reasons that are not apparent, the assigned curriculum for new employees did not include the DAA course and where assigned, completion of the course was not recorded.

The required coursework has been completed by Open Arms staff members A, B and D. Going forward, the Open Arms corporate education officer will confirm for each employee the inclusion of the DAA coursework in the new employee curriculum and will monitor completion of the coursework with the required six month time parameter. The ongoing requirement that DAA coursework be repeated once every five years will also be monitored for existing employees to assure compliance.

2. Sanitation and safe food handling training for all employees who engage in food service:

Open Arms employees C, D and E have been trained or will be trained regarding sanitation and safe food handling prior to assignment of duties that implicate any element of food service. Appropriate sanitation and safe food handling coursework has been added to the new employee orientation training curriculum and has also been added to the annual training curriculum for all existing Open Arms employees.

The corporate educational officer and the Open Arms and ALF Provider administrators will monitor new employee orientation training completion and satisfaction of existing employee annual training coursework.

11/29/17