DEPARTMENT OF INSPECTIONS AND APPEALS

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	S0168	A. BUILDING: _____ B. WING _____	04/10/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
REFLECTIONS ASSISTED LIVING	512 13TH STREET WELLMAN, IA 52356

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	481-67 Initial Comments Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site. Dementia-Specific Program by Dedication Number of tenants without cognitive disorder: 2 Number of tenants with cognitive disorder: 9 Total Population of Program at time of on-site: 11 TOTAL census of Assisted Living Program: 11 The following regulatory insufficiencies were cited during the Recertification conducted to determine compliance with certification for an Assisted Living Program.	A 000		
A 121	481-69.30(1) Dementia Specific Education for Personnel 481-69.30(231C) Dementia-specific education for program personnel. 69.30(1) All personnel employed by or contracting with a dementia-specific program shall receive a minimum of eight hours of dementia-specific education and training within 30 days of either employment or the beginning date of the contract, as applicable. This REQUIREMENT is not met as evidenced by: Based on interview and record reviews, the Program failed to provide 3 of 3 new staff reviewed with eight hours of dementia-specific education and training within 30 days of employment. Findings include:	A 121	See attached Plan of Correction	

DIVISION OF HEALTH FACILITIES - STATE OF IOWA
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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A 121	Continued From page 1 1. Staff A, a Universal Worker, was hired on 3-29-16 but did not receive any dementia-specific education and training within 30 days of employment. 2. Staff B, a Universal Worker, was hired on 1-26-17 and completed six hours of dementia-specific education on 1-28-17. Staff B did not receive eight hours of dementia-specific education and training within 30 days of employment. 3. Staff C, a Universal Worker, was hired on 8-22-16 and completed six hours of dementia-specific education on 9-22-16. Staff C did not receive eight hours of dementia-specific education and training within 30 days of employment. 4. On 4-10-17 at 2:45 p.m., the Administrator was interviewed and stated he was not aware of any additional training being completed.	A 121		
A 123	481-69.30(3)a Dementia Specific Education for Personnel 481-69.30(231C) Dementia-specific education for program personnel. 69.30(3)a Except as otherwise provided in this subrule, all personnel employed by or contracting with a dementia-specific program shall receive a minimum of two hours of dementia-specific continuing education annually. Direct-contact personnel shall receive a minimum of eight hours of dementia-specific continuing education annually.	A 123		

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A 123	Continued From page 2 This REQUIREMENT is not met as evidenced by: Based on interview and record reviews, the Program failed to provide 2 of 2 longterm direct care staff staff reviewed with a minimum of eight hours of dementia-specific continuing education annually. 1. Staff D, a Universal Worker, was hired on 8-2-12 and completed six hours of dementia-specific education on 8-18-16. No other dementia specific training for 2016 could be located. 2. Staff E, a Universal Worker, was hired on 3-10-15 and completed six hours of dementia-specific education on 3-10-15. No other dementia specific training for 2016 could be located. 3. On 4-10-17 at 2:45 p.m., the Administrator was interviewed and stated he was not aware of any additional training being completed.	A 123		

4/28/17

A000

Submission of the response and plan of correction is not a legal admission that a deficiency exists or that this statement of deficiency was correctly cited and is also not to be construed as an admission of interest against the facility, the Administrator, or other associates, agents, or other individuals who draft or may be discussed in this response and plan of correction. Preparation and submission of this plan of correction does not constitute an admission or agreement of any kind by the facility of the truth of any fact alleged or the correctness of any conclusion set forth in these allegations by the survey agency.

Accordingly, the facility has prepared and submitted this plan of correction prior to the resolution of appeal of these matters solely because of the requirements under State and Federal law that mandate submission of a plan of correction within ten (10) days of the receipt of survey findings. The submission of the plan of correction within this time frame should in no way be considered or construed as agreement with the allegations of non-compliance or admission by the facility.

A121

A. All personnel employed by or contracted with Reflections assisted living program shall receive a minimum of eight hours of dementia specific education and training within 30 days of employment.
B. 8 hours of hand in hand dementia training using the state of Iowa's curriculum
C. 2 hours of additional dementia training from delegation of medications and Dementia related video. The Assisted living coordinator will audit training of all current employees and new employees of Reflections assisted living. Results will be taken to QAPI for review/revision as appropriate.
D. A certificate will maintained in the employees personnel file.
E. This will be completed by May 14, 2017

A123

A. All personnel employed by or contracting with a dementia specific program shall receive a minimum of two hours of dementia specific continuing education annually. Direct contact personnel shall receive a minimum of eight hours of dementia specific continuing education annually.
B. Two hours of dementia specific continuing education will be given to all non-direct personnel annually.
C. Eight hours of dementia specific continuing education training will be given to all direct care personnel annually.
D. A continuing education certificate will be maintained in the employees personnel file.
E. This will be completed by May 14,2017.

4/27/17