

TERRY E. BRANSTAD
GOVERNORKIM REYNOLDS
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

**Complaint/Incident Intake #: 51687-C
51689-I**

February 12, 2015

Ms. Carol Sheets, Administrator
Rose of Dubuque
3390 Lake Ridge Drive
Dubuque, IA 52003**RE: Final Complaint/Incident Investigation Report – Rose of Dubuque, Dubuque,
IA**

Dear Ms. Sheets:

Enclosed is the **Final Complaint/Incident Investigation Report** from the on-site monitoring visit of February 2 and 3, 2015, completed by the Department of Inspections and Appeals ("DIA") in accordance with Iowa Code chapter 231C and Iowa Administrative Code ("IAC") chapters 481—67 and 481—69. When the department investigated the concerns in the following areas, the program reported incident (#51689-I) and complaint (# 51687-C) were not substantiated.

Tenant Rights: Based on staff interviews, record review and tenant interview, tenants were treated in a kind and considerate manner.

Staffing: Based on staff interviews and record review, tenants were assessed within appropriate time frames for their individual functional, health and cognitive status. Service plans were developed and reflected the cares needed and/or level of independence for each tenant. The tenants reviewed in the program reported incident were independent in their activities of daily living and the program provided no health related services to the tenants.

If you have any questions regarding the enclosed Report, please contact me at 515/281-7039 or **Rose.Boccella@dia.iowa.gov**

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

DEPARTMENT OF INSPECTIONS AND APPEALS

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: S0331	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 02/03/2015
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

ROSE OF DUBUQUE

**3390 LAKE RIDGE DRIVE
DUBUQUE, IA 52003**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	481-69 Initial Comments Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site. General Population Program Number of tenants without cognitive disorder: 65 Number of tenants with cognitive disorder: 2 Total Population of Program at time of on-site: 67 TOTAL census of Assisted Living Program: 67 No regulatory insufficiencies were cited during the incident ((#51687-I) and complaint (#51689-C) investigations.	A 000		

DIVISION OF HEALTH FACILITIES - STATE OF IOWA

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE