

TERRY E. BRANSTAD  
GOVERNOR

KIM REYNOLDS  
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

October 21, 2014

Mr. David Ayers, Director  
Riverside Senior Living  
209 Park Drive  
Charles City, IA 50616

**RE: Final Recertification Monitoring Evaluation Report – Riverside Senior  
Living, Charles City, IA**

Dear Mr. Ayers:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0194** with effective dates of **July 8, 2014** through **July 7, 2016**.

If you have any questions in regard to this certification, please contact me at 515/281-7039 or **Rose.Boccella@dia.iowa.gov**.

Sincerely,

*Rose Boccella*

Rose Boccella  
Program Coordinator  
Adult Services Bureau

Enclosure

**IOWA DEPARTMENT OF INSPECTIONS AND APPEALS**  
**Assisted Living Program**  
**Final Recertification Monitoring Evaluation Report**

**Assisted Living Program:**

David Ayers, Director  
Riverside Senior Living  
209 Park Drive  
Charles City, Iowa 50616

**Date of Monitoring Visit:**

October 15, 2014

**Monitor(s):**

Stephanie Radabaugh, PhD

**Definitions:** *The following definitions are relevant:*

**Assisted Living Program** – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

**Dementia-Specific Assisted Living Program** - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

**Regulatory Insufficiency** - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

**Plan of Correction** - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

**Overview:** *In preparing this report, the following information was considered:*

**Current Program Census**

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

<b>General Population Program</b>	
Number of tenants without cognitive disorder:	15
Number of tenants with cognitive disorder:	3
Total Population of Program at time of on-site	18
<b>TOTAL census of Assisted Living Program</b>	<b>18</b>

**Tenant/Family Satisfaction Results** – A community meeting with 11 tenants was held. Maintenance and housekeeping services were timely and to the tenants' satisfaction. Tenants described care and services as very good. Pendant system response was fast with no waiting. A suggestion agreed upon by several tenants was to move back the time of supper. Tenants noted lunch is a large meal and when supper arrives at 5:00 pm, tenants are often not hungry yet. Administration was described as approachable and easy to talk to. Tenants felt safe and would highly recommend the Program to others. Tenants appreciated the fact of being their own boss and in charge of their own care.

**On-Site Monitoring Evaluation** – The monitor made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**