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September 29, 2014

Ms. Pamela Wilson, Director of Campus Housing
Good Samaritan Society - Timber Ridge
#2 Oak Ridge Road
Ottumwa, IA 52501

**RE: Final Recertification Monitoring Evaluation Report – Good Samaritan
Society - Timber Ridge, Ottumwa, IA**

Dear Ms. Wilson:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0310** with effective dates of **March 17, 2014** through **March 16, 2016**.

If you have any questions in regard to this certification, please contact me at 515/281-7039 or **Rose.Boccella@dia.iowa.gov**.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Pamela Wilson, Director of Campus Housing
Good Samaritan Society – Timber Ridge
#2 Oak Ridge Road
Ottumwa, Iowa 52501

Date of Monitoring Visit:

September 9, 2014

Monitor(s):

Margaret Kaltefleiter, RN MS
Mike Rohner, OTR/L

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	18
Number of tenants with cognitive disorder:	3
Total Population of Program at time of on-site	21
TOTAL census of Assisted Living Program	21

Tenant/Family Satisfaction Results – A community meeting with 17 tenants was held. The tenants said they liked living at the Program because it was a nice comfortable atmosphere. Housekeeping services were completed to their satisfaction, with a suggestion that housekeepers spend more time when cleaning. The buildings and grounds were safe, clean and sanitary. They stated the lights in the building were too dim and the thermostat was set too low as the building seemed cold year around. Nursing services were available when needed and staff responded to requests for assistance within three to five minutes. A few of the tenants said they would like the nursing position to be fulltime. They received the services expected when they signed the occupancy agreement. Staff was helpful, caring and treated the tenants very well. Food was good most of the time but cold undercooked vegetables were not enjoyed. It was suggested carrots and hot dogs be served less often and more variety be in the menus. Staff served tenants appropriately. Plenty of activities were offered with Bingo and Wi Bowling being the most popular. A request for more music programs was made. The tenants felt safe, made their own decisions, were generally satisfied with the Program and would recommend it to others.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas.