

TERRY E. BRANSTAD
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KIM REYNOLDS
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

August 11, 2014

Ms. Heather Johnson, Director
Linden Place Assisted Living
1802 5th Avenue NW
Waverly, IA 50677

**RE: Final Recertification Monitoring Evaluation Report – Linden Place
Assisted Living, Waverly, IA**

Dear Ms. Johnson:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0088** with effective dates of **July 7, 2014** through **July 6, 2016**.

If you have any questions in regard to this certification, please contact me at 515/281-7039 or **Rose.Boccella@dia.iowa.gov**.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Heather Johnson, Director
Linden Place Assisted Living
1802 5th Avenue NW
Waverly, Iowa 50677

Date of Monitoring Visit:

August 6, 2014

Monitor(s):

Stephanie Radabaugh, PhD

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	27
Number of tenants with cognitive disorder:	1
Total Population of Program at time of on-site	28
TOTAL census of Assisted Living Program	28

Tenant/Family Satisfaction Results – A community meeting with nine tenants was held. Maintenance and housekeeping services were timely and to the tenants' satisfaction. Tenants were happy with the activity program and had no suggestions for improvements. Tenants felt they received enough to eat through the provided meals but did find the menus confusing. They noted that several times the food served did not match the menus posted. The Program was currently addressing this issue through team meetings. Tenants made the suggestion to not serve cold food items such as sandwiches or salads on hot plates. Staff was described as excellent workers and very helpful. Tenants noted the response time for pendant usage was immediate. Tenants stated they were receiving the care they were promised through the occupancy agreement. Tenants felt safe and really enjoyed the fact they were the decision maker in their care and services. They would recommend the Program to others.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**