

TERRY E. BRANSTAD
GOVERNOR

KIM REYNOLDS
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

July 21, 2014

Ms. Terri Gallup, RN Director
Prairie Hills at Independence
505 Enterprise Drive SW
Independence, IA 50644

RE: Final Recertification Monitoring Evaluation Report – Prairie Hills at Independence, Independence, IA

Dear Ms. Gallup:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0229** with effective dates of **February 15, 2014** through **February 14, 2016**.

If you have any questions in regard to this certification, please contact me at 515/281-7039 or Rose.Boccella@dia.iowa.gov.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Terri Gallup, RN Director
Prairie Hills at Independence
505 Enterprise Drive SW
Independence, IA 50644

Date of Monitoring Visit:

July 14 and 15, 2014

Monitor(s):

Stephanie Cummins, MA
Stephanie Radabaugh, PhD

Definitions: *The following definitions are relevant:*

Assisted Living Program -- A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	<u>39</u>
Number of tenants with cognitive disorder:	<u>2</u>
Total Population of Program at time of on-site	<u>41</u>
Dementia-Specific Program by Dedication	
Number of tenants without cognitive disorder:	<u>1</u>
Number of tenants with cognitive disorder:	<u>7</u>
Total Population of Program at time of on-site	<u>8</u>
TOTAL census of Assisted Living Program	<u>49</u>

Tenant/Family Satisfaction Results – A community meeting with 15 tenants and 1 family member was held. The tenants said housekeeping services were completed to their satisfaction. The building and grounds were safe, clean and sanitary. The laundry was returned promptly. Nursing services were available as needed. Staff response varied depending on the time of day. At night staff responded in less than 10 to 15 minutes but otherwise generally staff responded in less than 5 minutes. Staff did a good job and did not make the tenants feel hurried. Staff knew what services to provide and treated the tenants with respect. They liked the food and said there were a variety of foods offered. There was not always enough staff to assist with serving the food promptly. There was enough food offered and the cold foods were served cold. The food in the morning was put on cold plates which at times cooled the hot foods. The tenants provided the following suggestions for meals: improve the lighting in the salad bar, have more tender meats served, provide a non-powdered cream for coffee and to make the evening meal heartier. There were enough activities offered and they enjoyed exercises, games and video game bowling. They felt safe and made their own decisions. They requested a service be offered to repair and clean their assistive devices. The tenants were satisfied with the Program and would recommend it to others.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**