

TERRY E. BRANSTAD
GOVERNOR

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KIM REYNOLDS
LT. GOVERNOR

February 3, 2014

Ms. Kim Myers, AL Manager
Deer View Manor
1212 South Stuart Street
Sigourney, IA 52591

**RE: Final Recertification Monitoring Evaluation Report – Deer View Manor,
Sigourney, IA**

Dear Ms. Myers:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0325** with effective dates of **January 11, 2014** through **January 10, 2016**.

If you have any questions in regard to this certification, please contact me at 515/281-7039 or **Rose.Boccella@dia.iowa.gov**.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Kim Myers, AL Manager
Deer View Manor
1212 South Stuart Street
Sigourney, IA 52591

Date of Monitoring Visit:

January 28, 2014

Monitor(s):

Margaret Kaltefleiter, RN MS

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	14
Number of tenants with cognitive disorder:	0
Total Population of Program at time of on-site	14
TOTAL census of Assisted Living Program	14

Tenant/Family Satisfaction Results – A community meeting was held with 12 tenants. They liked living at the Program because of the companionship, no worries about home maintenance and because of the emergency response system. Housekeeping services were completed to their satisfaction and the buildings and grounds were safe, clean and sanitary. Nursing services were available and staff responded immediately when called for assistance, always within five minutes or less. The tenants received the services they expected when they signed the occupancy agreement. The care received was described as rather exceptional, staff treated them very well, wonderful and with respect. Staff knew what services to provide and was trained appropriately. The food was good most of the time. A variety of meats, vegetables and desserts was offered and food was served at the appropriate temperature. Staff served the food appropriately. The tenants stated there was variation in cooking abilities between the cooks. Sometimes meat was tough and vegetables were either undercooked or overcooked. They requested Saturday and Sunday evening meals be served in the dining room. Plenty of activities were provided and the tenants enjoyed playing cards and putting together puzzles. Tenants felt safe, made their own decisions, were generally satisfied with the Program and had recommended it to friends. The tenants requested staff remain on duty longer on Saturday and Sunday afternoons to assist visitors who came to the Program.

Program History – The Program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**