

TERRY E. BRANSTAD
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RODNEY A. ROBERTS, DIRECTOR

August 15, 2013

Ms. Kristi Zellmer, Administrator
Park Lane Village Memory Care Center
711 South Willetts Drive
Knoxville, IA 50138

**RE: Final Recertification Monitoring Evaluation Report – Park Lane Village
Memory Care Center, Knoxville, IA**

Dear Ms. Zellmer:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0322** with effective dates of **September 23, 2013** through **September 22, 2015**.

If you have any questions in regard to this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Kristi Zellmer, Administrator
Park Lane Village Memory Care Center
711 South Willetts Drive
Knoxville, IA 50138

Date of Monitoring Visit:

July 24, 2013

Monitor(s):

Margaret Kaltefleiter, RN MS

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

Dementia-Specific Program by Dedication	
Number of tenants without cognitive disorder:	<u>0</u>
Number of tenants with cognitive disorder:	<u>11</u>
Total Population of Program at time of on-site	<u>11</u>
 TOTAL census of Assisted Living Program	 <u>11</u>

Tenant/Family Satisfaction Results – A community meeting with tenants was not held as all tenants were cognitively impaired. A tour of the Program was conducted and all common areas were neat and clean. Staff members were observed serving breakfast and lunch and asked the tenants what they desired to eat from several available choices. During the onsite visit tenants were observed walking, enjoyed cookies and Kool-Aid, had daily devotions, chair exercises, played a trivia game, a group walk outside in the courtyard, story time and played Bingo. The tenants were happy, cheerful and enjoyed the activities. Staff was respectful, caring and attentive to tenant needs. Beauty shop services were also being performed. The unit was locked and the doors were alarmed.

Program History – The Program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring period.**