

TERRY E. BRANSTAD
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RODNEY A. ROBERTS, DIRECTOR

June 3, 2013

Ms. Amy Crouse-Spurgeon, Administrator
Prairie Hills at Ottumwa
173 East Rochester Street
Ottumwa, IA 52501

**RE: Final Recertification Monitoring Evaluation Report – Prairie Hills at
Ottumwa, Ottumwa, IA**

Dear Ms. Crouse-Spurgeon:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0259** with effective dates of **July 19, 2013** through **July 18, 2015**.

If you have any questions in regard to this certification, please contact me at 515/281-4116.

Sincerely,

Jim Berkley

Jim Berkley
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Amy Crouse-Spurgeon, Administrator
Prairie Hills at Ottumwa
173 East Rochester Street
Ottumwa, IA 52501

Date of Monitoring Visit:

May 8 and 9, 2013

Monitor(s):

Stephanie Cummins, MA
Margaret Kaltefleiter, RN MS

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	42
Number of tenants with cognitive disorder:	2
Total Population of Program at time of on-site	44
Dementia-Specific Program by Definition	
Number of tenants without cognitive disorder:	0
Number of tenants with cognitive disorder:	9
Total Population of Program at time of on-site	9
TOTAL census of Assisted Living Program	53

Tenant/Family Satisfaction Results – A community meeting was held with 16 tenants. The tenants stated the Program was a wonderful place. Housekeeping services were described as great; laundry services were very good and the buildings and grounds were safe, clean and sanitary. Nursing services were available and staff responded immediately when called. Staff treated the tenants very well and the care received was wonderful. Staff was trained to provide the services tenants needed. The food was great and the tenants liked everything served. A variety of meats, vegetables and desserts was offered. At times, the roast beef was tough, meat and noodles were clammy and French fries were served cold. Casseroles were good and pies normally had a graham cracker crust. Plenty of activities were offered and tenants enjoyed playing cards, bowling, entertainment groups and having ice cream socials. Tenants felt safe, made their own decisions and had recommended the Program to others. One tenant stated everyone was friendly and approachable and there was never a harsh word from any staff member. The tenants liked the roomy apartments and large open spaces. One tenant wished the Program offered nursery services so little children would be around.

Program History – The Program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**
