

TERRY E. BRANSTAD
GOVERNOR

KIM REYNOLDS
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RODNEY A. ROBERTS, DIRECTOR

February 7, 2013

Ms. Susan Payne, Apartment Coordinator
Davenport Lutheran Assisted Living Apts.
1128 W. 53rd Street
Davenport, IA 52806

RE: Final Recertification Monitoring Evaluation Report – Davenport Lutheran Assisted Living Apartments, Davenport, IA

Dear Ms. Payne:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0033** with effective dates of **January 17, 2013** through **January 16, 2015**.

If you have any questions in regard to this certification, please contact me at 515/281-4116.

Sincerely,

Jim Berkley

Jim Berkley
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Susan Payne, Apartment Coordinator
Davenport Lutheran Assisted Living Apartments
1128 W. 53rd Street
Davenport, IA 52806

Date of Monitoring Visit:

January 7, 2013

Monitor(s):

Stephanie Cummins, MA

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	18
Number of tenants with cognitive disorder:	0
Total Population of Program at time of on-site	18
TOTAL census of Assisted Living Program	18

Tenant/Family Satisfaction Results – A community meeting with 14 tenants was held. Housekeeping services were completed to their satisfaction. The building and grounds were safe, clean and sanitary. There was comment regarding the new decorations were not to the taste of elderly people and the chairs in the dining room made noise when moved back and forth. Nursing services were available and staff responded in 1 to 10 minutes when tenants called for assistance. The tenants received the services expected when the occupancy agreements were signed. They said the tenants could not ask for a better Apartment Coordinator. There were no concerns with staff and the tenants were treated well. Staff knew what services to provide and was trained to provide those services. The food was good when the Apartment Coordinator was there; however, the evening and weekend meals needed improvement, according to the tenants. The tenants said the quality of the food had declined. They requested more variety of foods and less of the following foods: fruit cocktail, green beans and hamburger. They requested an improved variety of desserts including more ice cream and pudding. There were enough activities offered and the tenants received an activity calendar. They requested more outings to look at fall foliage, holiday lights and shopping. The tenants felt safe and made their own decisions. They were satisfied living at the Program and would recommend it to others.

Program History – The Program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**