

TERRY E. BRANSTAD
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RODNEY A. ROBERTS, DIRECTOR

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LT. GOVERNOR

February 4, 2013

Mr. Travis Senters, Director
RidgeView Assisted Living
2975 F Avenue NW
Cedar Rapids, IA 52405

RE: Final Recertification Monitoring Evaluation Report – RidgeView Assisted Living, Cedar Rapids, IA

Dear Mr. Senters:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0205** with effective dates of **January 18, 2013** through **January 17, 2015**.

If you have any questions in regard to this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Travis Senters, Director
RidgeView Assisted Living
2975 F Avenue NW
Cedar Rapids, IA 52405

Date of Monitoring Visit:

January 28, 2013

Monitor(s):

Margaret Kaltefleiter, RN MS

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	44
Number of tenants with cognitive disorder:	2
Total Population of Program at time of on-site	46
TOTAL census of Assisted Living Program	46

Tenant/Family Satisfaction Results – A community meeting was held with 11 tenants. The tenants said the best thing about living at the Program was they did not have to cook, clean or shovel snow. Staff was very helpful and they appreciated the positive attitudes of the staff. Housekeeping services were completed to their satisfaction and the buildings and grounds were safe, clean and sanitary. One tenant stated a service was now in place to shampoo the carpets in the apartments. Nursing services were available when needed and staff responded in less than 10 minutes when tenants requested assistance. They received the services expected when they signed the occupancy agreement. The tenants described staff as excellent and said staff treated them very well. The tenants said they received a good variety of meats, vegetables and desserts. They said the portions were too large and too much food was wasted. One tenant requested fewer starches and more grains. Plenty of activities were offered and they enjoyed playing Bingo and going on outings. A suggestion was made to purchase more exercise equipment. The tenants said they felt safe, made their own decisions, were generally satisfied with the Program and had recommended it to their friends. The tenants said administration tried very hard to satisfy all the tenants.

Program History – The Program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**