

TERRY E. BRANSTAD
GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

KIM REYNOLDS
LT. GOVERNOR

January 4, 2013

Ms. Paula Pasbrig, Manager
Lakeview Village
3012 F Drive
Amana, IA 52203

**RE: Final Recertification Monitoring Evaluation Report -- Lakeview Village,
Amana, IA**

Dear Ms. Pasbrig:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0103** with effective dates of **January 17, 2013** through **January 16, 2015**.

If you have any questions in regard to this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Paula Pasbrig, Manager
Lakeview Village
3012 F Drive
Amana, IA 52203

Date of Monitoring Visit:

November 27, 2012

Monitor(s):

Margaret Kaltefleiter, RN MS

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	30
Number of tenants with cognitive disorder:	0
Total Population of Program at time of on-site	30
TOTAL census of Assisted Living Program	30

Tenant/Family Satisfaction Results – A community meeting was held with 23 tenants and 1 family member. The tenants said they liked living at the Program because of the attention they received, the food was good and they had two meals each day. Housekeeping services were completed to their satisfaction and the buildings and grounds were safe, clean and sanitary. One tenant said having the bed linens changed and laundered was much appreciated since it was a difficult task to complete while using a walker. Nursing services were available and staff responded within three minutes when tenants called for assistance. The tenants described staff as wonderful and the care they received as very good. Staff knew what services to provide and was trained appropriately. The tenants liked the food and said they enjoyed having several choices of entrees. They received a variety of meats, vegetables and desserts and foods were served at the appropriate temperature. One tenant said the potatoes in the potato soup needed to be cooked longer and the apples in the apple crisp were not cooked enough. Plenty of activities were offered, the tenants received a monthly activity calendar and they enjoyed playing Bingo, puzzles and having musicians come to the Program. The tenants said they appreciated receiving Bingo prizes that were useful such as paper towels and cereal. The tenants said they felt safe, made their own decisions, were generally satisfied and had recommended the Program to others. They said it would be hard for administration to do anything that could improve the Program.

Program History – The Program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**