

TERRY E. BRANSTAD
GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

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LT. GOVERNOR

October 31, 2012

Ms. Kara Bernse, Administrator
Silvercrest at Woodlands Creek
12605 Woodlands Parkway
Clive, IA 50538

**RE: Final Recertification Monitoring Evaluation Report – Silvercrest at
Woodlands Creek, Clive, IA**

Dear Ms. Bernse:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0164** with effective dates of **December 3, 2012** through **December 2, 2014**.

If you have any questions in regard to this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Silvercrest at Woodlands Creek
Kara Bernse, Administrator
12605 Woodlands Parkway
Clive, IA 50538

Date of Monitoring Visit:

October 24, 2012

Monitor(s):

Joyce Kix, RN
Lori Minor, RN, BSN

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

Dementia-Specific Program by Definition	
Number of tenants without cognitive disorder:	<u>44</u>
Number of tenants with cognitive disorder:	<u>6</u>
Total Population of Program at time of on-site	<u>50</u>
Dementia-Specific Program by Dedication	
Number of tenants without cognitive disorder:	<u>1</u>
Number of tenants with cognitive disorder:	<u>11</u>
Total Population of Program at time of on-site	<u>12</u>
TOTAL census of Assisted Living Program	<u>62</u>

Tenant/Family Satisfaction Results – A community meeting was held with 28 tenants in attendance. The tenants reported general satisfaction with the program. They reported kind respectful staff interaction and usual timely response to calls made using emergency pendants. The tenants reported the food served by the program was palatable but somewhat repetitious. The provision of scheduled activities was plentiful but weekends were quiet. They reported the program's environment to be clean and safe, acknowledging they would recommend it to others.

Program History – There were no regulatory insufficiencies during the prior certification period.

On-Site Monitoring Evaluation – There were no regulatory insufficiencies identified during the on-site evaluation visit completed 10-24-12.