

INSPECTIONS & APPEALS

TERRY E. BRANSTAD
GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

KIM REYNOLDS
LT. GOVERNOR

September 24, 2012

Mr. Brett Ingersoll, Manager
Arlington Place of Oelwein
1101 3rd Street SW
Oelwein, IA 50662

**RE: Final Recertification Monitoring Evaluation Report – Arlington Place of
Oelwein, Oelwein, IA**

Dear Mr. Ingersoll:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0157** with effective dates of **October 9, 2012** through **October 8, 2014**.

If you have any questions in regard to this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

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IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Brett Ingersoll, Manager
Arlington Place of Oelwein
1101 3rd Street SW
Oelwein, IA 50662

Date of Monitoring Visit:

September 18, 2012

Monitor(s):

Margaret Kaltefleiter, RN MS

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	20
Number of tenants with cognitive disorder:	0
Total Population of Program at time of on-site	20
Dementia-Specific Program by Dedication	
Number of tenants without cognitive disorder:	5
Number of tenants with cognitive disorder:	0
Total Population of Program at time of on-site	5
TOTAL census of Assisted Living Program	25

Tenant/Family Satisfaction Results – A community meeting was held with 17 tenants. The tenants stated they loved living at the Program and it was a great place. Housekeeping services were completed to their satisfaction, with one tenant commenting the cleaning of window shades could be improved. The buildings and grounds were safe, clean and sanitary. Nursing services were available and staff responded within a minute or less when called for assistance. Services were provided as expected when tenants signed the occupancy agreement. The tenants described the care received as being very good. Staff treated the tenants wonderfully, knew what services to provide and was trained appropriately. The tenants liked the food, stated it was very good, they received a good variety of items and food was served at the appropriate temperature. The tenants said sometimes the broccoli was overcooked. There were plenty of activities and the tenants received a monthly activity calendar. They enjoyed going on outings such as fishing trips, shopping, the library and going on a hayride. The tenants said the Program would arrange any activities the tenants requested and they had a great activity director. The tenants made their own decisions, felt very safe, were satisfied with the Program and had recommended it to others. One tenant stated they were very lucky to live in such a beautiful place.

Program History – The Program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**