IOWA DEPARTMENT OF
INSPECTIONS & APPEALS

TERRY E. BRANSTAD
GOVERNOR

KIM REYNOLDS
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

September 21, 2012

Ms. Angela Beardsley, Manager
Sunnybrook of Burlington
5175 West Avenue
Burlington, IA 52601

RE: Final Recertification Monitoring Evaluation Report – Sunnybrook of Burlington, Burlington, IA

Dear Ms. Beardsley:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0287** with effective dates of **September 23, 2012** through **September 22, 2014**.

If you have any questions in regard to this certification, please contact me at 515/281-4116.

Sincerely,

Jim Berkley

Jim Berkley
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Angela Beardsley, Manager
SunnyBrook of Burlington
5175 West Avenue
Burlington, IA 52601

Date of Monitoring Visit:

July 11, 2012

Monitor(s):

Stephanie Cummins, MA
Margaret Kaltefleiter, RN MS

Definitions: ***The following definitions are relevant:***

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: ***In preparing this report, the following information was considered:***

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	42
Number of tenants with cognitive disorder:	2
Total Population of Program at time of on-site	44
Dementia-Specific Program by Dedication	
Number of tenants without cognitive disorder:	3
Number of tenants with cognitive disorder:	15
Total Population of Program at time of on-site	18
TOTAL census of Assisted Living Program	62

Tenant/Family Satisfaction Results – A community meeting with approximately 20 tenants was held. Housekeeping services were provided to their satisfaction. The building and grounds were safe, clean and sanitary. No improvements were provided regarding housekeeping and maintenance. Nursing services were available. The tenants said the majority of the time staff responded in a reasonable amount of time and some tenants said staff responded quickly. The tenants said staff response time depended on the time of the day. The tenants said the Manager was accessible to them. They received the services expected when they signed the occupancy agreement. The tenants described staff as excellent, friendly and good. Staff knew what services to provide and was trained to provide those services. The majority of the tenants said the food was good and excellent. There was a variety of meats, vegetables and desserts offered. A frozen ice dessert was requested in addition to ice cream. Staff served the tenants appropriately; however, at times during the evening meal service took too long. The temperature of the food was appropriate and they requested less noodles and more corn. The tenants enjoyed Bingo, exercises and trivia. A card group was requested to play Bridge. The tenants felt safe and made their own decisions. They were satisfied living at the Program and would recommend it to others.

Program History – The Program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**