

TERRY E. BRANSTAD
GOVERNOR

KIM REYNOLDS
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

Complaint/Incident Intake #: 39487-C

July 10, 2012

Mr. Greg Witte, Administrator
Risen Son Christian Village
3000 Risen Son Blvd.
Council Bluffs, IA 51503

RE: Final Complaint/Incident Investigation Report – Risen Son Christian Village, Council Bluffs, IA

Dear Mr. Witte:

Enclosed is the **Final Complaint/Incident Investigation Report** from the on-site monitoring visit of June 18 and 19, 2012, completed by the Department of Inspections and Appeals ("DIA") in accordance with Iowa Code chapter 231C and Iowa Administrative Code ("IAC") chapters 481—67 and 481—69. **No Regulatory Insufficiencies were identified.**

If you have any questions regarding the enclosed Report, please contact me at 515/281-4116 or **James.Berkley@dia.iowa.gov**

Sincerely,

Jim Berkley

Jim Berkley
Program Coordinator
Adult Services Bureau

Enclosure

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IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Complaint/Incident Investigation Report

Assisted Living Program:

Risen Son Christian Village
Gregory Witte, Administrator
3000 Risen Son Blvd.
Council Bluffs, IA 51503

Complaint/Incident Intake #:

39487-C

Date of Complaint/Incident Investigation:

June 18 and 19, 2012

Monitor(s):

Alice Linden, RN

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers below were provided by the Program at the time of the on-site visit.

Dementia-Specific Program by Definition	
Number of tenants without cognitive disorder:	<u>4</u>
Number of tenants with cognitive disorder:	<u>17</u>
Total Population of Program at time of on-site	<u>21</u>
 TOTAL census of Assisted Living Program	
	<u>21</u>

Program History – There have been no regulatory insufficiencies identified during the last certification period.

Complaint/Incident Investigation – The Complaint/Incident investigator made the observations detailed in the following areas:

Structural Requirements

Complaint/Incident Allegation: It was alleged an assisted living apartment was infested with bedbugs that originated from an on campus duplex.

- **Monitoring Observation:** Staff reported the bedbugs were confined to one apartment. The program cleaned all the furniture in that apartment and will treat the program room by room if necessary. The program plans to perform ongoing treatments to the apartment involved.

While a deviation from the requirement of the rules was found, it did not meet the standard set forth in rule 67.10(3) for determining that a regulatory insufficiency exists.

- **Regulatory Insufficiency:** None noted.