

TERRY E. BRANSTAD
GOVERNOR

KIM REYNOLDS
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

May 7, 2012

Mr. & Mrs. Dennis Sanvig, Owners
Port Charles Assisted Living
801 Blunt Parkway, #39
Charles City, IA 50616

RE: Final Recertification Monitoring Evaluation Report – Port Charles Assisted Living, Charles City, IA

Dear Mr. & Mrs. Sanvig:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0083** with effective dates of **June 21, 2012** through **June 20, 2014**.

If you have any questions regarding this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Dennis and Barb Sanvig, Owners
Port Charles Assisted Living
801 Blunt Parkway, #39
Charles City, IA 50616

Date of Monitoring Visit:

March 28, 2012

Monitor(s):

Stephanie Cummins, MA
Margaret Kaltefleiter, RN MS

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	38
Number of tenants with cognitive disorder:	0
Total Population of Program at time of on-site	38
TOTAL census of Assisted Living Program	38

Tenant/Family Satisfaction Results – A community meeting was held with 10 tenants. Housekeeping services were completed to their satisfaction and their apartments were cleaned once per week. The building and grounds were safe, clean and sanitary. Nursing services were available and staff responded quickly when they requested assistance. They received the services expected when they signed the occupancy agreement. The tenants described staff as great and kind and said staff treated them with respect. They received the services they requested. The tenants said the food was good and they received enough food. The hot foods were served hot and the cold foods were served cold. Staff served them appropriately and there was a good variety of foods served. The tenants enjoyed having input on menu items. A suggestion was made to use smaller juice glasses for all beverages because the other glasses were spilled more frequently. Administrative staff indicated the glasses were already ordered. There were enough activities and the tenants received a calendar weekly. They said there was also a monthly activity calendar available. They enjoyed playing cards, church services and attending the men's lunch at a local nursing facility. The tenants said they felt very safe and made their own decisions. A comment was made that it was difficult for some tenants to get through the front entrance doors with a walker or wheelchair; however, tenants acknowledged it would be expensive to change the doors. They were satisfied with the Program and would recommend it to others.

Program History – The Program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**