

TERRY E. BRANSTAD
GOVERNOR

KIM REYNOLDS
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

February 29, 2012

Ms. Cheri Orcutt, Director
Meadows Assisted Living
200 McCarren Drive
Manchester, IA 52057

**RE: Final Recertification Monitoring Evaluation Report – Meadows Assisted Living,
Manchester, IA**

Dear Ms. Orcutt:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0069** with effective dates of **March 8, 2012** through **March 7, 2014**.

If you have any questions regarding this certification, please contact me at 515/281-4116.

Sincerely,

Jim Berkley

Jim Berkley
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Cheri Orcutt, Director
The Meadows Assisted Living
200 McCarren Drive
Manchester, IA 52057

Date of Monitoring Visit:

November 15, 2011

Monitor(s):

Stephanie Cummins, MA
Margaret Kaltefleiter, RN MS

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	35
Number of tenants with cognitive disorder:	2
Total Population of Program at time of on-site	37
TOTAL census of Assisted Living Program	37

Tenant/Family Satisfaction Results – A community meeting with 20 tenants was held. The tenants stated they liked living at the Program because it was a wonderful place and they were well cared for by staff. They enjoyed being with other people and yet still enjoyed their personal privacy if they chose to stay in their apartment. Housekeeping services were completed to their satisfaction and the buildings and grounds were safe, clean and sanitary. Two tenants reported leaking windows in the newest section of the building and several others stated cable issues with the digital changeover had left them without television reception in their apartments. Tenants reported that management was aware of these issues and was working on resolving them. Nursing services are available and staff responded very fast, within two to three minutes when called. Tenants stated they received the services expected when the occupancy agreement was signed. Staff was described as being like little angels, like daughters and being 100%. Staff treated the tenants with respect. The tenants liked the food and received a good variety of meats, vegetables and desserts. Foods were served at the appropriate temperature. Plenty of activities were offered, tenants received a monthly calendar and liked that they did not have to go to all the activities. The tenants stated they absolutely felt safe, made their own decisions, were generally satisfied with the Program and have recommended it to others. The only suggestion for improvements was a request for transportation arrangements so tenants could attend church services outside of the Program.

Program History – The program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**