IOWA DEPARTMENT OF
INSPECTIONS & APPEALS

TERRY E. BRANSTAD
GOVERNOR

KIM REYNOLDS
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

February 16, 2012

Mr. Ed Poush, Administrator
Mayflower Homes Assisted Living
927 1st Avenue
Grinnell, IA 50112

RE: Final Recertification Monitoring Evaluation Report – Mayflower Homes Assisted Living, Grinnell, IA

Dear Mr. Poush:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69.

DIA has completed the review of your Plan of Correction (POC) in response to the Preliminary Recertification Monitoring Evaluation Report. Based upon a complete review of the Report and your actions to correct the identified Regulatory Insufficiency, DIA accepts your POC. The Final report is enclosed.

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0071** with effective dates of **April 2, 2012** through **April 1, 2014**.

If you have any questions in regard to this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Ed Poush, Administrator
Mayflower Home
927 1st Avenue
Grinnell, IA 50112

Date of Monitoring Visit:

January 19, 2012

Monitor(s):

Margaret Kaltefleiter, RN MS

Definitions: ***The following definitions are relevant:***

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: ***In preparing this report, the following information was considered:***

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

	General Population Program
Number of tenants without cognitive disorder:	9
Number of tenants with cognitive disorder:	1
Total Population of Program at time of on-site	10
TOTAL census of Assisted Living Program	10

Tenant/Family Satisfaction Results – A community meeting with five tenants was held. Tenants stated they liked living at the Program because the staff was cheerful and went the extra mile. Housekeeping services were completed to their satisfaction and tenants stated the grounds were beautiful. Tenants requested the wallpaper in the dining room be replaced as it had been there for at least 12 years. Nursing services were available as needed and staff responded within two to three seconds when tenants called for assistance. Tenants stated they received the services expected. Staff was described as cheerful, willing and helpful. Tenants stated staff treated them with respect, knew what services to provide and were well trained. They liked the food, received a good variety of meats, vegetables and desserts and food was served at the right temperature. There were plenty of activities available and no suggestions for additional activities were offered. Tenants felt safe, made their own decisions, were generally satisfied and had recommended the Program to others.

Program History – The Program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas.

A. Staffing

Monitoring Observation: Four staff files were reviewed. Staffs #1, #2, #3 were certified medication aides and administered medications, treatments and personal cares that included all Activities of Daily Living. Nurse delegations were not completed. The Nurse stated delegations had not been completed. Staff #4, a Licensed Practical Nurse (LPN), completed evaluations. Nurse delegations were not completed for the LPN in regards to completing evaluations. The Nurse stated delegations had not been completed. Staff did not have training for nurse delegated tasks.

Regulatory Insufficiency: A sufficient number of trained staff shall be available at all times to fully meet tenants' identified needs. (IAC r. 481-67.9(1))