

TERRY E. BRANSTAD
GOVERNOR

KIM REYNOLDS
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

January 30, 2012

Ms. Barbara McFerran Administrator
Prairie Hills at Independence
505 Enterprise Drive SW
Independence, IA 50644

**RE: Final Recertification Monitoring Evaluation Report – Prairie Hills at
Independence, Independence, IA**

Dear Ms. McFerran:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0229** with effective dates of **February 15, 2012 through February 14, 2014.**

If you have any questions regarding this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

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IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Barbara McFerran, Administrator
Prairie Hills at Independence
505 Enterprise Drive SW
Independence, IA 50644

Date of Monitoring Visit:

November 7, 2011

Monitor(s):

Stephanie Cummins, MA
Margaret Kaltefleiter, RN MS

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	40
Number of tenants with cognitive disorder:	2
Total Population of Program at time of on-site	42
Dementia-Specific Program by Dedication	
Number of tenants without cognitive disorder:	2
Number of tenants with cognitive disorder:	12
Total Population of Program at time of on-site	14
TOTAL census of Assisted Living Program	56

Tenant/Family Satisfaction Results – A community meeting with nine tenants and one family member was held. The tenants stated they liked living at the Program because they had no responsibilities, were able to sleep more and enjoyed the companionship of others. Housekeeping services were completed to their satisfaction and the buildings and grounds were safe, clean and sanitary. The tenants stated housekeeping and maintenance personnel did a great job. Nursing services were available when needed and staff responded within 5 to 15 minutes when called. Tenants stated they received the services expected when the occupancy agreement was signed. Staff was described as being excellent and great. Staff provided great care, knew what services to provide and all staff, including the new staff was trained appropriately. Tenants stated they liked the food most of the time. There was a good variety of meats, vegetables and desserts served and foods were served at the appropriate temperature. Tenants stated too many starches were served, pork was dry at times and vegetables were overcooked. Plenty of activities were offered and tenants stated the Activity Director did a great job. Tenants enjoyed music programs. The tenants felt safe, made their own decisions, were generally satisfied with the Program and had recommended it to others. Tenants stated they felt comfortable with the current Administrator and could go to her with grievances and knew she would follow up. The family member stated she could not ask for a better staff to care for her family member as staff was very good. The family member stated she could not praise the Program enough as her family member had greatly flourished in the past year. The family member stated the Program could possibly use another staff member on the evening shift and on weekends. The family member would highly recommend the Program to others.

Program History – The program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**