

TERRY E. BRANSTAD
GOVERNOR

KIM REYNOLDS
LT. GOVERNOR

December 20, 2011

Ms. Jody Morrison, Administrator
Valley View Assisted Living
150 W. Washington Street
North English, IA 52316

RE: Final Recertification Monitoring Evaluation Report – Valley View Assisted Living, North English, IA

Dear Ms. Morrison:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0185** with effective dates of **January 21, 2012** through **January 20, 2014**.

If you have any questions regarding this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Jody Morrison, Administrator
Valley View Assisted Living
150 W. Washington Street
North English, IA 52316

Date of Monitoring Visit:

October 10, 2011

Monitor(s):

Stephanie Cummins, MA

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview:

An on-site monitoring evaluation was conducted at Valley View Assisted Living on October 10, 2011. In preparing this report, the following information was considered:

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	<u>12</u>
Number of tenants with cognitive disorder:	<u>0</u>
Total Population of Program at time of on-site	<u>12</u>
TOTAL census of Assisted Living Program	<u>12</u>

Tenant/Family Satisfaction Results – A community meeting with 10 tenants was held. The tenants were pleased with housekeeping, laundry and maintenance services. Laundry was returned the same day and the apartments and common areas were kept clean. There were no improvements needed in these areas, according to the tenants. Nursing services were available and staff responded quickly when the tenants called for assistance. They described staff as exceptional, great, terrific and said staff could not be better. The tenants received the services they required and staff was trained to provide those cares. The tenants received the services they expected when they signed the occupancy agreement and some services beyond what was promised. They liked the food and reported there was a good variety of meat and they liked the fruits and vegetables. The temperature of the food appropriate, according to the majority of the tenants. One tenant stated the hot foods were not always hot and the pork chop was tough and dry. The tenants said they received too much food. There were enough activities offered and they received a schedule of activities. They felt safe and made their own decisions. They were satisfied with the Program and would recommend it to others. They said it was the staff that worked at the Program that made it such a great place.

Program History – The program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas. **There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.**

Dated this 12th day of October, 2011.