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LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

December 23, 2011

Ms. Michelle Van Dolah, Administrator
Rosebush Gardens
4925 West Avenue
Burlington, IA 52601

**RE: Final Recertification Monitoring Evaluation Report – Rosebush Gardens,
Burlington, IA**

Dear Ms. Van Dolah:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69.

DIA has completed the review of your Plan of Correction (POC) in response to the Preliminary Recertification Monitoring Evaluation Report. Based upon a complete review of the Report and your actions to correct the identified Regulatory Insufficiency, DIA accepts your POC. The Final report is enclosed.

The review of the recertification documents you submitted has been completed and the documents are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0067** with effective dates of **March 26, 2012** through **March 25, 2014**.

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(515) 281-4115
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INVESTIGATIONS
(515) 281-5714
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If you have any questions in regard to this certification, please contact me at 515/281-4116.

Sincerely,

Jim Berkley

Jim Berkley
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Michelle Van Dolah, Administrator
Rosebush Gardens
4925 W. Avenue
Burlington, IA 52601

Date of Monitoring Visit:

November 21, 2011

Monitor(s):

Stephanie Cummins, MA
Margaret Kaltefleiter, RN MS

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview: *In preparing this report, the following information was considered:*

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	29
Number of tenants with cognitive disorder:	0
Total Population of Program at time of on-site	29
TOTAL census of Assisted Living Program	
	29

Tenant/Family Satisfaction Results – A community meeting with 18 tenants and 2 family members was held. Housekeeping was completed to the tenants' satisfaction. The tenants stated staff did a very good job with the laundry and folded things very nicely. The building and grounds were clean and sanitary and staff even put water in the bird bath. One tenant requested if staff saw items on the floor in the apartments they would pick up the items in between the cleaning days. Nursing Services were available and staff responded within three minutes or less when called for assistance. Tenants stated staff treated them well, knew what services to provide and were trained appropriately. Staff was described as excellent. The food was described as mostly good to great. Foods were served at the appropriate temperatures and the daily salad bar was described as better than any restaurant. Tenants stated too many rich foods; too many casseroles and lots of starches were served. More low sugar desserts and cookies were requested. It was also suggested that fruit be served in a separate bowl instead of next to hot foods. Plenty of activities were offered but not many tenants attended. The tenants enjoyed playing Bingo and having music programs. One tenant would like to have fishing trips offered. Others stated they would enjoy exercises being offered daily and more opportunities to play card games like Phase 10 and Canasta. Tenants stated they felt safe, made their own decisions, were satisfied living at the Program and would recommend it to others.

Program History – The program did not receive any regulatory insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made observations detailed in the following areas.

A. Food Service

Monitoring Observation: Six employee files were reviewed. Staff #1 and Staff #2 served food to tenants. Staff #1 completed food safety and sanitation training on 5-13-10. Staff #2 completed food safety and sanitation training on 9-20-09. Neither staff member had annual in-service training on sanitation and safe food handling.

Regulatory Insufficiency: Personnel who are employed by or contract with the program and who are responsible for food preparation or service, or both preparation and service, shall have an orientation on sanitation and safe food handling prior to handling food and shall have annual in-service training on food protection. (IAC r. 481-69.28(5))