

TERRY E. BRANSTAD
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RODNEY A. ROBERTS, DIRECTOR

October 28, 2011

Ms. Christina Ihle, Administrator
Windsor Manor Nevada
1642 South G Avenue
Nevada, IA 50201

**RE: Final Initial Certification Monitoring Evaluation Report, Windsor Manor Nevada,
Nevada, IA**

Dear Ms. Ihle:

Enclosed is the **Final Initial Certification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481—67 and 481—69. Based upon a complete review of the Report and your actions to correct the identified Regulatory Insufficiency, DIA accepts your POC and certification of Windsor Manor Nevada will continue.

The Request for Reconsideration regarding Food Service has been accepted. The Request for Reconsideration regarding Record Checks has been denied as employee was hired on 4-20-11 regardless of whether or not tenants were present.

Enclosed you will find the Assisted Living Program Certificate **S0319** with effective dates of **May 27, 2011 through May 26, 2013**. This certificate is to be posted in the building for public viewing.

If you have any questions regarding this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

IOWA DEPARTMENT OF INSPECTIONS AND APPEALS
Assisted Living Program
Final Initial Certification Monitoring Evaluation Report

Assisted Living Program:

Windsor Manor Nevada
Christina Ihle, Administrator
1642 S. G Ave.
Nevada, IA 50201

Date of Monitoring Visit:

September 21, 2011

Monitor(s):

Joyce Kix, RN

Definitions: *The following definitions are relevant:*

Assisted Living Program – A program certified under 481 IAC 69 that provides housing with contracted services to three or more tenants in a physical structure that provides a homelike environment. Services may include but are not limited to health-related care, personal care, and assistance with instrumental activities of daily living. A General Population Program is an Assisted Living Program that is not dementia-specific but may have tenants with cognitive disorder.

Dementia-Specific Assisted Living Program - An assisted living program certified under 481 IAC 69 that serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS), or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the GDS, or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Regulatory Insufficiency - A violation of a statutory or rule provision within the Code of Iowa (2011) or the Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to and approved by the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are statutory or rule violations. The plan should identify how and by what date each regulatory insufficiency will be corrected, and what measures will be taken to ensure the problem does not recur. The plan is due to DIA within ten (10) working days of the program's receipt of a Complaint/Incident Investigation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Overview:

An on-site monitoring evaluation was conducted at Windsor Manor, Nevada on September 21, 2011. In preparing this report, the following information was considered:

Current Program Census

Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site.

General Population Program	
Number of tenants without cognitive disorder:	22
Number of tenants with cognitive disorder:	2
Total Population of Program at time of on-site	24
Dementia-Specific Program by Dedication	
Number of tenants without cognitive disorder:	0
Number of tenants with cognitive disorder:	4
Total Population of Program at time of on-site	4
TOTAL census of Assisted Living Program	28

Tenant/Family Satisfaction Results – A community meeting was conducted with eight tenants. The tenants reported they liked having everything done for them at the program. Calls for assistance were answered within five minutes. The tenants said the staff was kind, caring and well trained. The food was reported to be excellent. The tenants said they were satisfied with the program and would recommend it to others.

On-Site Monitoring Evaluation – The monitor made observations detailed in the following areas.

A. Record Checks

Monitoring Observation: Staff #3 was hired 4-20-11. Criminal, dependent adult and child abuse checks were not completed until 5-13-11. The criminal background check returned with a positive history. Department of Human Services cleared the employee to work on 6-14-11.

- Regulatory Insufficiency: Prior to employment of a person in a facility, the facility shall request that the department of public safety perform a criminal history check and the department of human services perform child and dependent adult abuse record checks of the person in this state. A facility shall inform all persons prior to employment regarding the performance of the record checks and shall obtain, from the persons, a signed acknowledgment of the receipt of the information. (135C.33(1))

Dated this 27th day of October, 2011.