

INSPECTIONS & APPEALS

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GOVERNOR

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PATTY JUDGE
LT. GOVERNOR

December 14, 2010

Patricia Heiden, Executive Director
Oaknoll Assisted Living
1 Oaknoll Court
Iowa City, IA 52246

**RE: Final Recertification Monitoring Evaluation Report – Oaknoll Assisted Living,
Iowa City, IA**

Dear Ms. Heiden:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481–67 and 481–69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0093** with effective dates of **September 12, 2010 through September 11, 2012.**

If you have any questions regarding this certification, please contact me at 515/281-7039.

Sincerely,

Rose Boccella

Rose Boccella
Program Coordinator
Adult Services Bureau

Enclosure

LUCAS STATE OFFICE BUILDING, 321 EAST 12TH STREET, DES MOINES, IOWA 50319-0083

ADMINISTRATION
(515) 281-5457
FAX: (515) 242-6863

ADMINISTRATIVE HEARINGS
(515) 281-4843
FAX: (515) 281-4477

Telephone Number for the Hearing Impaired: (515) 242-6515

HEALTH FACILITIES
(515) 281-4115
FAX: (515) 242-5022

INVESTIGATIONS
(515) 281-5714
FAX: (515) 242-6507

**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Patricia Heiden, Executive Director
Oaknoll Assisted Living
1 Oaknoll Court
Iowa City, IA 52246

Date of Monitoring Visit:

December 13, 2010

Monitor(s):

Stephanie Cummins, MA

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations. IAC r. 481-67.10(5). The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under 481 IAC chapter 69 that: serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Oaknoll Assisted Living on December 13, 2010. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – Not applicable.

Dementia Specific Program (DSP)* – A program that is a Dementia Specific Program by definition but may have tenants without cognitive disorder.

Current number of tenants in a DSP that serves fewer than 55 tenants and has 5 or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS):	6
Current number of tenants without cognitive disorder:	24
Total Population:	30

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting with 10 tenants was held. The tenants did not have any concerns with housekeeping, maintenance or laundry. The tenants described staff as excellent and great. They reported staff responded in approximately 30 seconds when they called for assistance. The tenants stated staff were very well trained and treated them with respect. The tenants enjoyed the food served and stated the quality and temperature of the food was appropriate. Special diets were accommodated, according to one tenant. They enjoyed the activities offered and received an activity calendar. The tenants enjoyed monthly birthday celebrations and exercises. The tenants reported staff respected their level of participation in activities. The tenants felt safe and made their own decisions. Nursing services were available and the tenant received the services they required. They enjoyed the other tenants that resided at the program and the staff. They reported administrative staff were very responsive to the tenants. The tenants reported there were no improvements needed and it was a great place to live. The tenants were satisfied living at the program and would recommend it to others.

Program History – There were no substantiated Regulatory Insufficiencies found during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. There were no regulatory insufficiencies found during this onsite recertification monitoring evaluation.

Dated this 13th day of December, 2010.