

**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Susan Bowen, Administrator
Primrose Retirement Community
1801 Kanesville Blvd.
Council Bluffs, IA 51501

Date of Monitoring Visit:

June 2, 2010

Monitor(s):

Michael Streepy, RN

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations. IAC r. 481-67.10(5). The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under 481 IAC chapter 69 that: serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Primrose Retirement Community on June 2, 2010. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	25
Current number of tenants with cognitive disorder:	2
Total Population:	27

Dementia Specific Program (DSP)* – Not applicable.

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting was held with 4 tenants. The tenants stated the living environment is very nice with no concerns. The staff are very courteous, polite, helpful and are well trained. The food is very good with a variety offered at appropriate temperatures although the coffee should be hotter. The activities are very good with plenty offered. The tenants stated they feel safe at the program and participate in fire drills. They are receiving services as expected in their occupancy agreements, are aware of limitations to staying in the program and make their own decisions. They come and go as they please without restrictions and are aware of their rights. The tenants stated satisfaction with medical services at the program with nurse availability and prompt response to requests for assistance. They stated general satisfaction with the program and have recommended the program to friends and family members.

Program History – There were no substantiated Regulatory Insufficiencies found during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. **At the time of the monitoring visit the program was found to be in substantial compliance with the regulations.**

Dated this 18th day of June, 2010.