

INSPECTIONS & APPEALS

CHESTER J. CULVER
GOVERNOR

DEAN A. LERNER, DIRECTOR

PATTY JUDGE
LT. GOVERNOR

May 24, 2010

Mr. Matt Ross, Administrator
Linnwood Estates Assisted Living
700 N. Linn Street
Glenwood, IA 51534

**RE: Final Recertification Monitoring Evaluation Report – Linnwood Estates
Assisted Living, Glenwood, IA**

Dear Mr. Ross:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapters 231C and 235E and the Iowa Administrative Code (IAC) chapters 481–52, 481–67 and 481–69. No **Regulatory Insufficiencies** were found during this evaluation.

The review of the recertification documents you submitted has been completed and are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **S0191** with effective dates of **May 26, 2010 through May 25, 2012**.

If you have any questions regarding this certification, please contact me at 515/281-5721.

Sincerely,

Tamara Halvorson

Tamara Halvorson
ASB Lead Certification Coordinator
Adult Services Bureau

Enclosure

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**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Matt Ross, Administrator
Linnwood Estates Assisted Living
700 N. Linn Street
Glenwood, IA 51534

Date of Monitoring Visit:

April 13, 2010

Monitor(s):

Michael Streepy, RN

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations. IAC r. 481-67.10(5). The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under 481 IAC chapter 69 that: serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Linnwood Estates Assisted Living on April 13, 2010. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	28
Current number of tenants with cognitive disorder:	2
Total Population:	30

Dementia Specific Program (DSP)* – Not applicable.

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting was held with 20 tenants. The tenants stated the program is very nice, well maintained and a nice place to live. Staff are polite, courteous, treat them with dignity and respect and are well trained. The food at the program is good with a variety offered at appropriate temperatures. Tenants stated they could think of nothing Administration or staff could do to make the program better as the Administration holds community meetings and they listen and respond to any suggestions made by the tenants. The activities are good with plenty offered. The tenants stated they feel safe in the program and participate in fire drills. Tenants are receiving services as expected in their occupancy agreements and were aware of limitations to staying in the program. They make their own decisions; come and go as they please without restriction. Tenants were satisfied with medical services, nurse availability and stated staff response to requests for assistance takes no more than 5 minutes. The tenants stated general satisfaction with the program and would recommend it to friends and family members.

Program History – There were substantiated Regulatory Insufficiencies found in the areas of: Evaluation of Tenant and Service Plan during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

At the time of the monitoring visit, the program was found to be in substantial compliance with the regulations.

Dated this 24th day of May, 2010.