

INSPECTIONS & APPEALS

CHESTER J. CULVER
GOVERNOR

DEAN A. LERNER, DIRECTOR

PATTY JUDGE
LT. GOVERNOR

April 22, 2010

Troy Anderson, Administrator
Bickford Cottage I
4020 Indian Hills Drive
Sioux City, IA 51108

**RE: Final Recertification Monitoring Evaluation Report, Bickford Cottage I,
Sioux City, IA**

Dear Mr. Anderson:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and Iowa Administrative Code (IAC) chapters 481-67 and 481-69.

DIA has completed the review of your Plan of Correction (POC) and your Request for Reconsideration in response to the **Recertification Monitoring Evaluation Report**. Based upon a complete review of the Report and your actions to correct the identified Regulatory Insufficiencies, DIA accepts your POC.

Based on the information provided, DIA accepts your Request for Reconsideration.

Enclosed you will find Assisted Living Program Certificate S0006 with effective dates of **June 1, 2010 through May 31, 2012**.

If you have any questions in regard to this certification, please contact me at 515-281-5721.

Sincerely,

Tamara Halvorson

Tamara Halvorson
ASB Lead Certification Coordinator
Adult Services Bureau

Enclosure

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**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Troy Anderson, Administrator
Bickford Cottage I
4020 Indian Hills Drive
Sioux City, IA 51108

Date of Monitoring Visit:

February 17, 2010

Monitor(s):

Michael Streepy, RN

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations. IAC r. 481-67.10(5). The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under 481 IAC chapter 69 that: serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Bickford Cottage I on February 17, 2010. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – Not applicable.

Dementia Specific Program (DSP)* – A program that is a Dementia Specific Program by definition but may have tenants without cognitive disorder.

Current number of tenants in a DSP that serves fewer than 55 tenants and has 5 or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale (GDS): 6

Current number of tenants without cognitive disorder: 18

Total Population: 24

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting was held with 6 tenants. The tenants stated the living environment is very nice and a good place to live with no concerns. The staff are polite, courteous and well trained. They like the food, it is served at proper temperatures with plenty offered; they would prefer less starch. The program activities are good with a variety offered. They feel safe in the program and participate in fire drills. The tenants stated they are receiving services as expected in their occupancy agreements. The tenants stated an awareness of limitations to the program. They make their own decisions without restrictions and come and go as they please. The tenants are aware of their rights and have the rights booklet. The tenants stated satisfaction with medical services and staff response to requests for assistance takes less than 5 minutes. The tenants stated general satisfaction with the program and indicated they would recommend it to friends and family members.

Program History – There were no substantiated Regulatory Insufficiencies found during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. There were no Regulatory Insufficiencies found during this monitoring evaluation.

Dated this 16th day of March, 2010.