

CHESTER J. CULVER
GOVERNORPATTY JUDGE
LT. GOVERNOR

March 15, 2010

Ms. Judy Pleak, Administrator
Oakland Heights Assisted Living
904 N. Scenic Drive
Oakland, IA 51560**RE: Final Recertification Monitoring Evaluation Report, Oakland Heights Assisted Living, Oakland, IA**

Dear Ms. Pleak:

Enclosed is the **Final Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code chapter 231C and the Iowa Administrative Code (IAC) chapters 481-67 and 481-69. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate **#S0070** with effective dates of **March 10, 2010 through March 9, 2012**. This certificate must be posted in the building for public viewing.

If you have any questions regarding this certification, please contact me at 515-281-5721.

Sincerely,

*Tamara Halvorson*Tamara Halvorson
ASB Lead Certification Coordinator
Adult Services Bureau

Enclosure

LUCAS STATE OFFICE BUILDING, 321 EAST 12TH STREET, DES MOINES, IOWA 50319-0083

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**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Oakland Heights Assisted Living
Ms. Judy Pleak, Administrator
904 N. Scenic Drive
Oakland, IA 51560

Date of Monitoring Visit:

March 3, 2010

Monitor(s):

Hal L. Chase, RN BSN MPH

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations. IAC r. 481-67.10(5). The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under 481 IAC chapter 69 that: serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Oakland Heights Assisted Living on March 3, 2010. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	11
Current number of tenants with cognitive disorder:	0
Total Population:	11

Dementia Specific Program (DSP)* – Not applicable.

*These are the census numbers represented by the program to be applicable at the time of the on-site.

Tenant/Family Satisfaction Results – A community meeting was held with ten tenants in attendance. Tenants stated the program was their home, felt safe and were getting the services they expected. Staff were polite, courteous, were trained to provide the services needed and the manager listened to their concerns and found solutions when needed. Nursing services were available and staff responded within ten minutes of being called. Tenants made their own decisions and were aware of their rights. A good variety of fresh fruits and vegetables were offered and tenants liked the food offered. Tenants stated there was plenty of activities offered but would like to play more bingo. Tenants are generally satisfied with the program and would recommend the program to anyone.

Program History – There were no substantiated regulatory insufficiencies found during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. There were no regulatory insufficiencies found during this onsite investigation.

Dated this 3rd day of March, 2010.