

INSPECTIONS & APPEALS

CHESTER J. CULVER
GOVERNOR

DEAN A. LERNER, DIRECTOR

PATTY JUDGE
LT GOVERNOR

April 6, 2009

Incident: #17272

Sharon Quail, Administrator
Maple Manor Village Assisted Living
343 Parriott Street
Aplington, IA 50604-1093

**RE: Amended Incident Investigation Report, Maple Manor Village Assisted Living,
Aplington, IA**

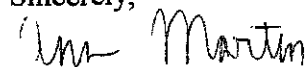
Dear Ms. Quail:

The Department of Inspections and Appeals (DIA) has reviewed the Plan of Correction (POC) and your Request for Reconsideration in response to the Complaint Investigation Report dated April 23, 2008. Based on the information provided, DIA accepts your Request for Reconsideration regarding Occupancy Agreement, Staffing and Life Safety. DIA also accepts the POC for the remaining Regulatory Insufficiency. The amended evaluation report is enclosed.

We appreciate your prompt action in correcting the identified Regulatory Insufficiency. The Department's findings must be based on the current situation, including but not limited to: staff interviews, documentation, monitor observation and tenant interviews.

If you have any questions, please contact Connie Schaffer, your Certification Coordinator, at 515-281-5003.

Sincerely,



Ann Martin, Bureau Chief
Health Facilities Division
Adult Services Bureau

Enclosure

CC Lynn Böes, Attorney

LUCAS STATE OFFICE BUILDING, 321 EAST 12TH STREET, DES MOINES, IOWA 50319-0083

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**Iowa Department of Inspections and Appeals
Assisted Living Program
Amended - Final Recertification Monitoring and Self Report Incident
Evaluation Report**

Assisted Living Program:

Self Report Incident #: 17272

Sharon Quail, Administrator
Maple Manor Village Assisted Living
343 Parriott Street
Aplington, IA 50604-1093

Date of Monitoring Visit:

April 23, 2008

Monitor(s):

Stephanie Cummins, SW MA

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Maple Manor Village Assisted Living on April 24, 2008. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder	18
Current number of tenants with cognitive disorder	1
Total Population:	19

Dementia Specific Program (DSP)* – Not applicable.

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting with 12 tenants and 3 tenant interviews were held. The tenants did not have any concerns with housekeeping, laundry or maintenance. The tenants described staff as dedicated and nice. The tenants were getting their needs met and indicated they waited less than five minutes if the pull cord was used. According to the tenants, there were no issues with staff response from 7:30 p.m. through the overnight hours. One tenant indicated he/she had moved in recently and the transition went well. The quality and temperature of the food was appropriate and the tenants were served too much food, according to the tenants. One tenant indicated at times the meat was a little tough. There was a good variety of foods served and the tenants liked the choices they were offered. The tenants offered no improvements for the program. They enjoyed Bingo and church/Bible study. One tenant stated he/she liked to work on crosswords in his/her apartment. According to the tenants, activities take place at the program and at the nursing home. They did not express any concerns going to the nursing home for activities. The tenants felt safe and had did not have any personal belongings missing. They had routine fire drills and the alarms were loud enough for all the tenants to hear. The tenants reported they made their own decisions and would recommend the program to others. The tenants stated they were generally satisfied with the program.

Program History – There were no substantiated complaints during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Other – The provisions of this section address the program's noncompliance with other applicable statutory and administrative rule requirements.

Monitoring Observation: According to Interdisciplinary Progress notes dated 4-13-08, Tenant #1 had fallen and hit his/her head and the tenant stated he/she had hit his/her eye. The tenant had a diagnosis of blow fracture to right orbit and rupture. Notes indicated the tenant's right eye had been removed and he/she had measurement for a prosthetic eye. Department of Inspection and Appeals (DIA) was notified of the incident on 4-17-08, which is more than 24 hours after the incident occurred.

- Regulatory Insufficiency: The program did notify the Department of Inspection and Appeals within twenty-four hours, by the most expeditious means available, of any accident causing substantial injury or death, and any substantial fire or natural or other disaster occurring at or near an assisted living program. 231C.12

Dated this 6th day of April, 2009