

CHESTER J. CULVER
GOVERNOR

DEAN A. LERNER, DIRECTOR

PATTY JUDGE
LT. GOVERNOR

November 12, 2008

Ms. Christine Bricker, Administrator
Bickford Cottage Assisted Living
3500 Lower West Branch Rd
Iowa City, IA 52245-4106

RE: Recertification Monitoring Evaluation Report, Bickford Cottage, Iowa City, IA

Dear Ms. Bricker:

Enclosed is the **Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) pursuant to the Code of Iowa Chapter 231C and the Iowa Administrative Code Chapter 25. **No Regulatory Insufficiencies were found during this visit.**

The recertification process entails other requirements that are not yet completed. Upon receipt of the approval of your evacuation plans from our facility engineer your certificate will be issued.

If you have any questions regarding this certification, please contact me at 515-281-4116.

Sincerely,



Chris Nothhaft
Certification Coordinator - Eastern Iowa
Adult Services Bureau

Enclosure

Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Ms. Christine Bricker, Administrator
Bickford Cottage Assisted Living
3500 Lower West Branch Rd
Iowa City, IA 52245-4106

Date of Monitoring Visit:

November 4, 2008

Monitor(s):

Hal L. Chase, RN BSN MPH
Stephanie Cummins, SW MA

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of an Initial Certification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Bickford Cottage Assisted Living – Iowa City on November 4, 2008. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – Not applicable

Dementia Specific Program (DSP)* – A program that is a Dementia Specific Program by definition or holds itself out as providing specialized care in a dedicated setting but may have tenants without cognitive disorder.

Current number of tenants in a DSP that serves 5 or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale (GDS): 8

Current number of tenants without cognitive disorder: 21

Total Population: 29

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting was held with twelve tenants in attendance. Tenants state they have no issues or concerns with housekeeping or laundry. They state the maintenance person is good, prompt and the best maintenance person they have had. Tenants' state staff are friendly, accommodating and nice and there are sufficient staff to meet their needs. They state staff are competent and well trained; however, one tenant states there could be more staff. Tenants state the food is good; however, some recipes need improvement. Tenants like the choices and indicate substitutions are provided if requested. They do state the temperature of the food needs to be improved, at times. Tenants state the activity director is part time and they would like her there full time. Staff assist with activities when the activity director is not there and there are sufficient activities offered. Tenants state they enjoy travel club, bingo, religious services/bible study, games, cards, puzzles and penny anty. Tenants feel safe and have routine fire drills. The majority of tenants' state they make their own decisions but one tenant states there are "too many orders" and the orders are given aloud. Tenants state the nurse is accessible and comes in at night if needed. They are satisfied with the program and would recommend the program to others. They enjoy the sense of community and interactions of others.

Program History – There are no substantiated Regulatory Insufficiencies this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. **There were no regulatory insufficiencies noted during this on-site evaluation.**

Dated this 12th day of November, 2008.