

**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Jillian Logston, Interim Administrator
Windsor Manor Assisted Living
608 S. 15th St.
Indianola, IA 50125

Date of Monitoring Visit:

October 14, 2008

Monitor(s):

Lincoln Newsom, RN

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25 8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Windsor Manor Assisted Living on October 14, 2008. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder	30
Current number of tenants with cognitive disorder	2
Total Population:	32

Dementia Specific Program (DSP)* – A program that is a Dementia Specific Program by definition or holds itself out as providing specialized care in a dedicated setting but may have tenants without cognitive disorder.

Current number of tenants in a DSP that serves 5 or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale (GDS):	9
Current number of tenants without cognitive disorder	0
Total Population:	9

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting with 13 tenants was held and one private tenant interview. Tenants stated the building and grounds are well kept and staff are helpful. Tenants stated the food is good, but wished for more variety of foods. Some of the tenants wished the main dining room to be warmer. Activities are getting better and there were no safety concerns. Tenants stated they continue to make their own daily decisions and are getting what they pay for. In the event of an emergency, all tenants have an emergency call pendant to call for assistance. In the private tenant interview, the tenant stated he/she enjoyed living at the program and it's the next best place to home. He/she felt staff was kind, helpful and good workers and believes privacy is respected. The tenants stated they would recommend this program as a place to live.

Program History – There were substantiated regulatory insufficiencies during this certification period in the areas of: Evaluation of Tenant, Criteria for Exclusion of Tenant, Service Plan, Medications, Staffing, Tenant Documents, Nurse Review and Dementia-specific Education for Program Personnel.

On-Site Monitoring Evaluation – During the course of this on-site, there were no Regulatory Insufficiencies noted.

Dated this 20th day of October, 2008.

INSPECTIONS & APPEALS

CHESTER J. CULVER
GOVERNOR

DEAN A. LERNER, DIRECTOR

PATTY JUDGE
LT. GOVERNOR

October 20, 2008

Jillian Logston, Interim Administrator
Windsor Manor Assisted Living
608 S 15th St
Indianola, IA 50125-2981

**RE: Recertification Monitoring Evaluation Report, Windsor Manor Assisted Living,
Indianola, IA**

Dear Ms. Logston:

Enclosed is the **Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) pursuant to the Code of Iowa Chapter 231C and the Iowa Administrative Code Chapter 25. **No Regulatory Insufficiencies were found during this evaluation.**

The review of the recertification documents you submitted has been completed and are accepted. In addition, the State Fire Marshal's (SFM) inspection report has been received as well as the Facility Engineer's approval of the Evacuation Plans for your program.

Enclosed you will find the Assisted Living Program Certificate #S0199 with effective dates of **November 5, 2008 through November 4, 2010**. This certificate must be posted in the building for public viewing.

If you have any questions regarding this certification, please contact me at 515-281-5003

Sincerely,



Connie Schaffer
Certification Coordinator – Central Iowa
Health Facilities Division
Adult Services Bureau

LUCAS STATE OFFICE BUILDING, 321 EAST 12TH STREET, DES MOINES, IOWA 50319-0083

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