IOWA DEPARTMENT OF
INSPECTIONS & APPEALS

CHESTER J. CULVER
GOVERNOR

PATTY JUDGE
LT. GOVERNOR

DEAN A. LERNER, DIRECTOR

May 13, 2008

Anita Yoder, Director of Nursing (DON)
Roger Holdeman, Administrator
Windsor Place Assisted Living
810 S Stone St
Sigourney, IA 52591-1244

RE: Recertification Monitoring Evaluation Report, Windsor Place Assisted Living, Sigourney, IA

Dear Ms. Yoder and Mr. Holdeman:

Enclosed is the **Recertification Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) pursuant to the Code of Iowa Chapter 231C and the Iowa Administrative Code Chapter 25. **No Regulatory Insufficiencies were found during this visit.**

The recertification process entails other requirements that are not yet completed. I am currently waiting on the State Fire Marshall's report and our Facility Engineers approval of your evacuation plans. Upon receipt of these items your certificate will be issued.

If you have any questions regarding this certification, please contact me at 515-281-4116.

Sincerely,

Chris Nothaft

Chris Nothaft
Certification Coordinator - Eastern Iowa
Adult Services Bureau

Enclosure

Iowa Department of Inspections and Appeals
Assisted Living Program

Final Recertification Monitoring Evaluation Report

Assisted Living Program:

Anita Yoder, Director of Nursing (DON)
Roger Holdeman, Administrator
Windsor Place Assisted Living
810 S Stone St
Sigourney, IA 52591-1244

Date of Monitoring Visit:

April 22, 2008

Monitor(s):

Stephanie Cummins, SW MA

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Windsor Place Assisted Living on April 22, 2008. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	7
Current number of tenants with cognitive disorder:	0
Total Population:	7

Dementia Specific Program (DSP)* – Not applicable.

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting was held with six tenants along with one tenant interview. Tenants stated the common areas and their apartments were clean. One tenant reported staff kept the program sparkling. There were no complaints in regard to laundry or maintenance. Tenants described staff as excellent and reported when the emergency pendants were used, staff responded in less than two minutes. Tenants reported that previously the fill in staff did not always open the curtains; however, the routine staff completes this task. According to the tenants, the food was good overall. One tenant stated the evening meal temperature needed improvement and tenants stated they had requested a staff member remain in the dining area for the evening meal longer than had previously occurred. They felt this issue was resolved. One tenant expressed concerns regarding tenants with hearing deficits not being able to consistently hear staff and tenants. According to the tenants, activities take place at the nursing facility and they enjoy Bingo, church services, Bible reading and outside entertainment. The tenants stated Irish dancers and square dancers were examples of the outside entertainment provided. Tenants state the program had fire drills and provided education on fire drill procedures. Tenants made their own decisions and would recommend the program to others.

Program History – There are no substantiated Regulatory Insufficiencies as the current period starts June 14, 2008.

On-Site Monitoring Evaluation – During the course of this on-site, there were **no Regulatory Insufficiencies noted.**

Dated this 13th day of May, 2008.