

**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Pat Hanson, R.N, Manager
Courtyard Estates at Hawthorne Crossing Assisted Living
601 Hawthorne Crossing Dr SE
Bondurant, IA 50035-1376

Date of Monitoring Visit:

April 29, 2008

Monitor(s):

Lincoln Newsom, RN

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Courtyard Estates at Hawthorne Assisted Living on April 29, 2008. In preparing this report, the following information was considered:

Current Program Census

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	25
Current number of tenants with cognitive disorder:	2
Total Population:	27

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting with 19 tenants was held. Tenants stated the program was kept clean, but wanted the common living area warmer. Staff are helpful and quick to respond when called. Food is very good, and some have gained weight. Tenants would like to have heat lamps in the bathrooms and a program bus to provide a means of transportation for those with scooters. Activities are good. Tenants feel safe in the program and are getting the services they are paying for. They make their own decisions. If there were an emergency the tenants stated they would use their personal emergency call pendants. They would recommend the program to family and friends as a place to live.

Program History – There have been no substantiated complaints during this certification period.

On-Site Monitoring Evaluation – During the course of this on-site, there were no Regulatory Insufficiencies noted.

Dated this 12th day of May, 2008.