

**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Jeanine Chartier, Administrator
Char-Mac Assisted Living
200 E. Char-Mac
Lawton, IA 51030

Date of Monitoring Visit:

March 25 and 27, 2008

Monitor(s):

Michael Streepy, RN

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Char- Mac Assisted Living on March 25th and 27th, 2008. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	38
Current number of tenants with cognitive disorder:	1
Total Population:	39

Dementia Specific Program (DSP): Not applicable.

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting was held with 25 tenants. Tenants stated the living environment is very nice with prompt responds to any concern. Tenants stated staff are excellent, very helpful and friendly with response to requests for assistance within 3 minutes at the most. Tenants stated food is good with too much being offered. Tenants could think of nothing the staff or administration could do to make the program better. Tenants stated activities are very good with something every day and a good variety. They feel safe in the program, and they participate in fire drills and evacuation with the process taking about 5 minutes. Tenants stated they are receiving the services they expected in the occupancy agreement and are aware of the limitations to eligibility in the program. Tenants stated they make their own decisions and are not restricted in what they wish to do or with visitors. Tenants stated satisfaction with medical services with the nurse responding and evaluating and contact with physicians. Tenants stated general satisfaction with the program and stated they have recommended it to friends and family.

Program History – There were no complaints this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. At the time of the monitoring visit the program was found to be in substantial compliance with the regulations.

Dated this 1st day of April 2008.