

**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Ms. Kellie Jimerson, Administrator
Avoca Lodge Assisted Living
612 E. York Rd.
Avoca, IA 51521

Date of Monitoring Visit:

November 26, 2007

Monitor(s):

Lincoln Newsom, RN

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Avoca Lodge Assisted Living on November 26, 2007. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	17
Current number of tenants with cognitive disorder:	0
Total Population:	17

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting was held with 15 tenants in attendance, along with two individual tenant interviews. Tenants stated it is a great place to live and they liked living there. They said staff was good and helpful. Tenants wished there was more fresh fruit served, but overall the food was good. Tenants did not think there was anything the program could do to make the place better. Tenants enjoyed the various activities and felt there was diversity in the activities provided. All tenants said they felt safe in the program and they were getting what they were paying for. Tenants said they make their own daily decisions. Tenants stated in an emergency, they would use their emergency call pendants which all tenants have access. It was voiced they enjoyed the program and would recommend it to others as a place to live.

During the two private tenant interviews it was stated the building is cleaner than expected. The food quality could be better, but the program did have a meeting with the tenants and food has improved. When visitors came they too were treated wonderfully. One tenant felt the food was too commercialized.

Complaint History – There were no substantiated complaints this certification period.

On-Site Monitoring Evaluation – There were no Regulatory Insufficiencies noted during this on-site monitoring evaluation.

Dated this 28th day of November 2007.