

**Iowa Department of Inspections and Appeals
Assisted Living Program
Recertification Monitoring Evaluation Report**

Assisted Living Program:

Eldred Kingery, CEO
Kathy Shriner, Director
Calvin Community Assisted Living
4210 Hickman Road
Des Moines, IA 50310

Date of Monitoring Visit:

July 11, 2007

Monitor(s):

Hal L. Chase, RN BSN MPH
Connie Schaffer

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of an Initial Certification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Calvin Community Assisted Living on July 11, 2007. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	72
Current number of tenants with cognitive disorder:	8
Total Population:	80

Dementia Specific Program (DSP)* – A program that is a Dementia Specific Program by definition or holds itself out as providing specialized care in a dedicated setting but may have tenants without cognitive disorder.

Current number of tenants in a DSP that holds itself out as providing specialized care in a dedicated setting:	16
Current number of tenants without cognitive disorder:	0
Total Population:	16

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting was held with thirty tenants in attendance. Tenants stated the program is their home. Tenants stated staff are careful with their belongings, are helpful, friendly and nice, but did not always knock before coming into their home. The food is good with plenty of choices offered, but the meat is sometimes tough. Tenants stated they enjoy the activities and like what is offered. Tenants stated they feel safe, are getting the services they expected and make their own decisions. Tenants stated they are satisfied with the services received from the program and would recommend it to friends and family.

Complaint History – There were no substantiated complaints during this recertification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Evaluation of Tenant - The program evaluates each tenant's functional and cognitive abilities and health status and the determination of needed services as required. [321 IAC 25.23(1) and/or (2)]

Monitoring Observation: Four of eight tenant files reviewed indicated the program did not consistently complete a functional, cognitive and health evaluations within 30 days of admission. The program director and program RN stated they were not aware evaluations need to be completed within 30 days of admission and when activities of daily living (ADLs) are provided. Three of eight tenant files reviewed indicated the program did not consistently complete a cognitive evaluation annually as required.

- Regulatory Insufficiency: The program did not complete functional, cognitive and health evaluations within 30 days and did not evaluate complete cognitive evaluations annually.

B. Service Plan – Program has an individualized service plan developed and updated for each tenant as required. [321 IAC 25.28]

Monitoring Observation: Two of eight tenant files reviewed indicated the program did not consistently have a multi-disciplinary team of three sign the service plan within 30 days of admission when activities of daily living were provided. One of eight tenant files reviewed indicated the program did not have the tenant and a multi-disciplinary team of three sign the annual service plan. One of eight tenant files reviewed indicated the program did not have the tenant and a multi-disciplinary team of three sign the service plan when a change in condition existed and ADLs were provided.

- Regulatory Insufficiency: The program did not have the tenant and a multi-disciplinary team of three sign the service plan annually, when a change in condition existed and within 30-days of admission to the program.

Dated this 23rd day of July, 2007.