

**Iowa Department of Inspections and Appeals
Assisted Living Program
Recertification Monitoring Evaluation Report**

Assisted Living Program:

Ms. Milly McNeese, Administrator
Eiler House Assisted Living
920 West Garfield
Clarinda, IA 51632

Date of Monitoring Visit:

January 29, 2007

Monitor(s):

Hal L. Chase, RN BSN MPH

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of an Initial Certification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Eiler House Assisted Living on January 29, 2007. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder: 38

Current number of tenants with cognitive disorder: 0

Total Population: 38

Dementia Specific Program (DSP)* – Not applicable.

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – Twenty-three tenants attended the community meeting which was held in the dining room. Tenants stated the program is meeting their expectations. Tenants stated staff are well trained and attentive to their individual needs. Tenants stated staff are polite and offer privacy when it is needed. Tenants stated they always feel safe. Tenants stated they make their own decisions. Tenants stated they are receiving the services they are paying for. Tenants stated they are in charge of their lives and feel there is good communication between the leadership staff and tenants. Tenants stated the food is good but on occasion arrives a little cooler than they would like.

Complaint History – There were no substantiated complaints this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Record Checks – The program conducts applicable employee record checks. [Iowa Code section 135C.33(5)]

Monitoring Observation: A review of staff records indicated Staff #1 was employed by the program until December 8, 2005 and was rehired by the program on 8-24-06. A criminal background check was not completed when Staff #1 was rehired by the program.

- Regulatory Insufficiency: The program did not obtain a criminal background check prior to hiring a staff person to work at the program.

Dated this 6th day of February, 2007.