

**Iowa Department of Inspections and Appeals
Assisted Living Program
Recertification Monitoring Evaluation Report**

Assisted Living Program:

Deb McGaugh, Administrator
Windsor Place Assisted Living
810 South Stone Street
Sigourney, IA 52591

Date of Monitoring Visit:

April 24, 2006

Monitor(s):

Stephanie Cummins, SW MA

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Windsor Place Assisted Living on April 24, 2006. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder: 8

Current number of tenants with cognitive disorder: 0

Total Population: 8

Dementia Specific Program (DSP)* – Not applicable.

***These are the census numbers represented by the program to be applicable.**

Tenant/Family Satisfaction Results – A community meeting with eight tenants and one tenant interview was held. Tenants report the food is good, the temperature is appropriate and there is plenty served. They report the quality of the food is good and the meat is so tender it “falls apart.” Tenants indicate their apartments and common areas are exceptionally clean and staff is a “great housekeeper.” They state they want to duplicate the direct care staff so that they have another one of her. Tenants report staff is caring, helpful and meets their needs. They would like staff to be in the building from 2:00 p.m. to 8:00 or 9:00 p.m. They indicate the staff from the nursing home responds quickly after hours; however, they would like someone to walk the halls and be available during that time. Tenants would like more seating in the outdoor areas so more tenants can be outside at one time and they would also like a watering can for the plants and flowers in those areas. They would recommend the program to others in the community.

Complaint History – There were no substantiated complaints this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Nurse Review - Program provides a registered nurse to ensure the appropriate administration and documentation of medications, ensure that physician orders are current, and assess and document the tenants' health related activities. [321 IAC 25.30]

Monitoring Observation: Three tenant files were reviewed. Physician orders were documented with date and signature but were not consistently documented with time.

- Regulatory Insufficiency: The program does not document physician orders with time.

Dated this 1st day of May 2006.