

**Iowa Department of Inspections and Appeals
Assisted Living Program
Re-certification Monitoring Evaluation Report**

Assisted Living Program:

Connie S. Clark, Manager
Spring Valley Retirement Community
501 12th Street
Perry, IA 50220

Date of Monitoring Visit:

September 14, 2005

Monitor(s):

Hal L. Chase, RN

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Re-certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Spring Valley Retirement Community on September 14, 2005. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	34
Current number of tenants with cognitive disorder:	1
Total Population:	35

Dementia Specific Program (DSP) – Not applicable.

***These are the census numbers represented by the program to be applicable.**

Tenant/Family Satisfaction Results – A community meeting was held with 27 tenants. Tenants reported they feel safe and like living at the program. Tenants are satisfied with their living arrangements and enjoy the supportive and accommodating staff. Tenants stated the food is good but the vegetables are cooked too long. Tenants would also like more activities in the evening. The three family members interviewed stated the program and grounds are well kept, their loved ones feel safe, and they are provided the services expected. Their loved ones also stated staff are wonderful and do a good job of keeping their apartments clean. Family stated confidentiality is maintained, staff treat tenants with respect and are “very courteous to everyone.” Family feels their loved ones “still make their own decisions” and enjoy their autonomy. Staff welcomes family members when they visit and encourages them to participate in events. Families and tenants stated they would recommend this program to family and friends.

Complaint History – There were no substantiated complaints during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. There were no regulatory insufficiencies noted during this on-site evaluation.

Dated this 22nd day of September 2005.