

**Iowa Department of Inspections and Appeals
Assisted Living Program
(AMENDED) Re-certification Monitoring Evaluation Report**

Assisted Living Program:

Cindy Arjes, Manager
Franklin Prairie Apartments
1724 Central Avenue
Hampton, IA 50441

Date of Monitoring Visit:

August 16, 2005

Monitor(s):

Stephanie Cummins, SW MA

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Re-certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Franklin Prairie Apartments on August 16, 2005. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP) – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	21
Current number of tenants with cognitive disorder:	3
Total Population:	24

Dementia Specific Program (DSP) – Not applicable.

Tenant/Family Satisfaction Results – A community meeting with 21 tenants and two family members, three family interviews and one tenant interview were held. Tenants and family members stated the food was good and served hot; however, too much chicken was served. Tenants stated they wanted more fresh salads and they had seen improvements. Tenants stated they felt safe and family members appreciated not worrying about their loved ones. A few tenants at the meeting stated they did not like groups from the community using the dining and lounge areas for personal use, but the majority of the tenants and all family members felt it was not disruptive and was a good opportunity for community members to see the program. Tenants stated they enjoyed the activities including cards, bingo, exercises and outings. Family and tenants stated they liked the family/home like atmosphere and attributed that to the other tenants and staff members. Tenants and family members described staff as “wonderful” and “loving” and tenants stated the manager was doing a great job. They stated staff was accessible at all times and responded quickly to meet their needs.

Complaint History – There were no substantiated complaints during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Nurse Review - Program provides a registered nurse to ensure the appropriate administration and documentation of medications, ensure that physician orders are current, and assess and document the tenants' health related activities. [321 IAC 25.30]

Monitoring Observation: Three tenant files reviewed indicated the most current review of medications; however, none of the files had past reviews of medications every 90 days. Administrative staff indicated the physicians completed the reviews every 90 days, but documentation of past reviews of medications could not be found at the time of the recertification visit. The program provided medication assistance to 16 out of 24 tenants. The RN had not notated adverse side effects of medications as required or made appropriate referrals when indicated.

- Regulatory Insufficiency: The program did not provide documentation of medication reviews every 90 days for tenants that received program assistance with medications.

Dated this 9th day of September, 2005