

**Iowa Department of Inspections and Appeals
Assisted Living Program
Recertification Monitoring Evaluation Report**

Assisted Living Program:

Ms. LuAnn Rogge, Administrator
Heartland Care Center Assisted Living
604 E. Fenton
Marcus, IA 51035

Date of Monitoring Visit:

April 25, 2006

Monitor(s):

Hal L. Chase, RN BSN MPH

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Heartland Care Center Assisted Living on April 25, 2006. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	18
Current number of tenants with cognitive disorder:	1
Total Population:	19

Dementia Specific Program (DSP)* – Not applicable.

***These are the census numbers represented by the program to be applicable.**

Tenant/Family Satisfaction Results – A community meeting was held with 15 tenants and one family member in attendance. Tenants state they are happy with the housekeeping in their apartments and the cleanliness of the building. Tenants state staff are well trained and qualified to give care. Tenants state the leadership staff are very friendly and supportive to their needs; direct care staff are prompt and respectful. Tenants report the quality of food is good, is served on time, and the meals are prepared the way they want them. Tenants report they are getting the services they are paying for and would recommend this program to friends and family.

Complaint History – There were no substantiated complaints this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. There were no regulatory insufficiencies noted during this on-site evaluation.

Dated this 4th day of May 2006.