

**Iowa Department of Inspections and Appeals
Assisted Living Program
Recertification Monitoring Evaluation Report**

Assisted Living Program:

Mr. Charles Pleak, Administrator
Oakland Heights Assisted Living
904 North Scenic Drive
Oakland, IA 51560

Date of Monitoring Visit:

February 9, 2006

Monitor(s):

Hal L. Chase, RN BSN MPH

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Oakland Heights Assisted Living on February 9, 2006. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	6
Current number of tenants with cognitive disorder:	1
Total Population:	7

Dementia Specific Program (DSP)* – Not applicable.

***These are the census numbers represented by the program to be applicable.**

Tenant/Family Satisfaction Results – A community meeting was held with six tenants in attendance. Tenants report they are pleased with the housekeeping they receive and the overall cleanliness of the program. Tenants report staff are courteous, patient, and are trained to provide the care they need. Tenants report the nurse is accessible as is the administrator. Tenants report they like the meals that are offered and the food is good. Tenants also report the food is served at appropriate times throughout the day. Tenants report they are getting the services they are paying for and would recommend this program to their family and friends.

Complaint History – There were no substantiated complaints this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Evaluation of Tenant - The program evaluates each tenant's functional and cognitive abilities and health status and the determination of needed services as required. [321 IAC 25.23(1) and/or (2)]

Monitoring Observation: Three of three tenant files reviewed indicate the program does not complete a cognitive evaluation within 30 days of admission. The program completes a monthly health summary on each tenant within 30 days of admission and reviews every month thereafter. This summary includes a functional and health evaluation but does not include a cognitive evaluation.

- Regulatory Insufficiency: The program does not complete a cognitive evaluation on each tenant within 30 days of admission.

Dated this 14th day of February 2006.