

**Iowa Department of Inspections and Appeals
Assisted Living Program
Recertification Monitoring Evaluation Report**

Assisted Living Program:

Ms. Amy Edmonson, Administrator
Glenwood Place Assisted Living
2907 S. 6th Street
Marshalltown, IA 50158

Date of Monitoring Visit:

May 31, 2006

Monitor(s):

Hal L. Chase, RN BSN MPH

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Glenwood Place Assisted Living on May 31, 2006. In preparing this report, the following information was considered:

Current Program Census: Not applicable

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	28
Current number of tenants with cognitive disorder:	1
Total Population:	29

Dementia Specific Program (DSP)* – A program that is a Dementia Specific Program by definition or holds itself out as providing specialized care in a dedicated setting but may have tenants without cognitive disorder.

Current number of tenants in a DSP that holds itself out as providing specialized care in a dedicated setting:	9
Current number of tenants without cognitive disorder:	0
Total Population:	9

***These are the census numbers represented by the program to be applicable.**

Tenant/Family Satisfaction Results – A community meeting was held in the dining room at 1:00 p.m. with eighteen tenants in attendance. Tenants state they “like being here. It is a gem of a place”. Tenants state “staff are great, you can’t ask for better staff”. Tenants state “food is good, too large of portions”. When asked if there is anything the program could do better tenants report “nothing”. Tenants indicate activities are “better now that we have a full time activities director”. Tenants state “we always feel safe here”. Tenants state they are getting the services they expect and need. Tenants state “we make our own decisions”. Tenants state they would recommend this program to friends and family.

Complaint History – There were substantiated complaints in the areas of Exclusion of Tenant, Service Plan, Medication, and Staffing during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. There were no regulatory insufficiencies noted during this on-site evaluation.

Dated this 9th day of June, 2006.