

Iowa Department of Inspections and Appeals
Assisted Living Program
AMENDED - Recertification Monitoring Evaluation Report

Assisted Living Program:

Ms. Cathy Berner, Administrator
The Continental at St. Joseph's
19999 St. Joseph's Drive
Centerville, IA 52544

Date of Monitoring Visit:

June 8, 2006

Monitor(s):

Hal L. Chase, RN BSN MPH

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at The Continental at St. Joseph's on June 8, 2006. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder: 30

Current number of tenants with cognitive disorder: 2

Dementia Specific Program (DSP)* – A program that is a Dementia Specific Program by definition or holds itself out as providing specialized care in a dedicated setting but may have tenants without cognitive disorder.

Current number of tenants in a DSP that holds itself out as providing specialized care in a dedicated setting: 8

Current number of tenants without cognitive disorder: 2

Total Population: 42

***These are the census numbers represented by the program to be applicable.**

Tenant/Family Satisfaction Results – A community meeting was held with eight tenants in attendance. Tenants stated the program is “a very nice place.” Tenants stated staff are wonderful, but feel new staff is not trained as well. Tenants stated the food is above average; however, the meat is tough and they would like to have the salad bar available in the evenings. Tenants stated there are not enough activities and they would like to have more entertainment offered. Tenants stated they are getting the services they are paying for and are making their own decisions. Tenants felt safe and often don’t lock their doors. They are satisfied with the program and would recommend it to friends and family.

Complaint History – There were substantiated complaints during this certification period regarding Occupancy Agreement, Criteria for Exclusion of Tenants, Service Plan and Medications.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Other – The provisions of this section address the program’s noncompliance with other applicable statutory and administrative rule requirements.

Monitoring Observation: Tenant #1, an 86 year old, was admitted on 3-17-06 with diagnoses of Degenerative Arthritis, Osteoporosis and Arteriosclerotic Vascular Disease. On 4-11-06 the tenant scored 25 out of 30 on the Mini Mental Status Exam (MMSE) indicating normal memory/cognitive, based on the program’s scale. The program initiated an Assessment for Self Administration of Medications on 3-17-06. The program administrator stated all tenants admitted, and wanting to self-administer, were tested to determine if the tenant was able to self-administer medications.

- Regulatory Insufficiency: The program does not allow tenant self-direction that emphasizes choice, dignity, independence and individuality.

Dated this 13th day of July, 2006.