

**Iowa Department of Inspections and Appeals  
Assisted Living Program  
Re-certification Monitoring Evaluation Report**

**Assisted Living Program:**

Ms. Angela Gurius, Administrator  
Cedars of Madrid Homes  
600 N. Kennedy  
Madrid, IA 50156

**Date of Monitoring Visit:**

June 2, 2005

**Monitor(s):**

Hal L. Chase, RN BSN MPH

**Definitions:**

The following definitions are relevant:

**Regulatory Insufficiency** - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

**Plan of Correction** - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Re-certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

**Dementia-specific assisted living program** - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

**Overview:**

An on-site monitoring evaluation was conducted at Cedars of Madrid Homes on June 2, 2005. In preparing this report, the following information was considered:

## Current Program Census:

**General Population Program (GPP)** – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder: 29

Current number of tenants with cognitive disorder: 0

**Dementia Specific Program (DSP)** – A program that is a Dementia Specific Program by definition or holds itself out as providing specialized care in a dedicated setting but may have tenants without cognitive disorder.

Current number of tenants in a DSP that holds itself out as providing specialized care in a dedicated setting: 7

Total Population: 36

**Tenant/Family Satisfaction Results** – Eight tenants and one family member attended the community meeting where tenants were very candid with their feelings. Tenants reported this is their home; staff are courteous, supportive, and make them feel cared about. Tenants said the administrator and nurse are always available if they have a concern or need. Tenants feel safe and leave their apartment doors open during the day. Tenants stated they are getting the services they expect and pay for. Tenants stated they enjoy the freedom to make their own decisions. Tenants like the food, there are many choices and it is good quality. Tenants indicated there are plenty of activities offered and would recommend this program.

**Complaint History** – There was a substantiated complaint in the area of staffing this certification period.

**On-Site Monitoring Evaluation** – The monitor(s) made the observations detailed in the following areas.

**A. Evaluation of Tenant** - The program evaluates each tenant's functional and cognitive abilities and health status and the determination of needed services as required. [321 IAC 25.23(1) and/or (2)]

Monitoring Observation: Two of six tenant files reviewed indicated the program did not evaluate tenants when a change in condition existed.

- Regulatory Insufficiency: The program did not evaluate each tenant's functional and cognitive abilities and health status as needed to determine if needed services were required.

**B. Criteria for exclusion of tenants** - Program does not admit or retain tenants that require a higher level of care, unless a written exception has been applied for and approved. [321 IAC 25.23(3); 25.24]

Monitoring Observation: From February 4, 2005 through June 1, 2005 nurse's notes indicated Tenant #1 has had an increase in verbal and physical outbursts putting other tenants in danger. Nurse's notes indicated Tenant #1 has had inappropriate or aggressive speech toward caregivers and other tenants. Nurse's notes also indicated several incidents where Tenant #1 has been physically aggressive with other tenants.

- Regulatory Insufficiency: The program did not transfer a tenant requiring a higher level of care.

**C. Service Plan** – Program has an individualized service plan developed and updated for each tenant as required. [321 IAC 25.28]

Monitoring Observation: Two of six tenant files indicated tenants experienced a significant change in health status to warrant an evaluation and updated service plan. The program did note changes in nurse's notes but did not update the service plans to meet the needs of the tenants.

- Regulatory Insufficiency: The program did not update service plans as needed to meet the needs of tenants despite significant change in the tenant's health, cognition, or functional ability.

Dated this 8th day of June 2005.