

**Iowa Department of Inspections and Appeals
Assisted Living Program
Re-certification Monitoring Evaluation Report**

Assisted Living Program:

Matt Mullins
Garnett Place
208 35th Street Drive
Cedar Rapids, IA 52403

Date of Monitoring Visit:

March 29, 2005

Monitor(s):

Stephanie Cummins, SW, MA

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Re-certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Garnett Place on March 29, 2005. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP) –

Current number of tenants without cognitive disorder:	19
Current number of tenants with cognitive disorder:	8
Total Population:	27

Dementia Specific Program (DSP) – Not applicable.

Tenant/Family Satisfaction Results – A community meeting, tenant interviews and a family interview were completed at the onsite visit. Tenants expressed dissatisfaction with the food served, especially the supper meal. Tenants stated the supper meal seemed “sparse” and was of poor quality. They stated the soups were not good, the pies were “terrible”, the hamburger was greasy, the casseroles contained too much pasta and not enough meat, the vegetables were over-cooked, the food was often too salty, and they desired more fresh vegetables and fruits. Tenants stated the food temperature had improved and they mentioned the program was going to switch to plated meals with entrée choices. The dissatisfaction with the food seemed to be widespread with the majority of tenants in agreement the food was of poor quality. Tenants stated the breakfast and lunch meals were much better than the supper meal. Tenants thought the apartments and common areas were kept clean and they did not have any issues with housekeeping. They also stated the RN and other staff were very nice and responded to their needs. They stated that when they pushed the pendants staff responded quickly. Tenants thought there were a lot of activities if they chose to participate. A few of the activities mentioned included bingo, exercises, “folleyball” and outings. Tenants stated they enjoyed having their own apartments and having the opportunity to visit with others.

Complaint History – There were no substantiated complaints this certification period.

On-Site Monitoring Evaluation – There were no regulatory insufficiencies found during this monitoring visit.

Dated this 30th day of March, 2005