

**Iowa Department of Inspections and Appeals
Assisted Living Program
AMENDED Initial Certification Monitoring Evaluation Report**

Assisted Living Program:

Mary Jo Hansen
Keystone Cedars
6325 Rockwell Drive NE
Cedar Rapids, IA 52402

Date of Monitoring Visit:

September 22, 2004

Monitor(s):

Hal Chase, RN, MPH
Stephanie Cummins, SW

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations [321 IAC 25.8(3)]. The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of an Initial Certification Monitoring Evaluation Report. Depending on the circumstances, DIA may re-visit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under this chapter that either serves five or more tenants with dementia or cognitive disorder staged between 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with cognitive disorder or dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Keystone Cedars on September 22, 2004. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP) – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	31
Current number of tenants with cognitive disorder:	6
Total General Population:	37

Dementia Specific Program (DSP) –

Current number of tenants in a DSP that holds itself out as providing specialized care in a dedicated setting:	3
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Tenant/Family Satisfaction Results – Results of the community meeting, family interview and tenant interviews indicated the tenants were satisfied with all aspects of the program. The tenants stated in the community meeting that there was always something to do at the program and there was a variety of activities offered. The tenants stated they could go to program staff with any concerns and their concerns would be answered in a prompt manner. The tenants stated they felt safe at the program and would recommend it to other people. They also stated the food at the program was good and they were given choices and substitutes if there was something they did not like. The tenants indicated the program staff was helpful and kind. Overall the tenants expressed satisfaction in living at the program.

Complaint History – No complaints on file this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas.

A. Transportation – When the program provides transportation services directly or under contract with the program, the services shall be provided as required. [321 IAC 25.38]

Monitoring Observation: The program provided a 12-passenger van to take tenants to physician appointments and on outings. According to staff the outings occurred two to three times per week. The van did have appropriate safety equipment including a first aid kit, fire extinguisher, cellular phone and safety triangles. The tenants stated in the community meeting that they enjoyed the outings provided by the program. According to staff, the drivers of the van held regular State of Iowa Drivers Licenses.

- **Regulatory Insufficiency:** The program did not have an appropriately licensed driver to drive the program's van. A Class D chauffeur's license is required for van with a maximum capacity of under 15 or a CDL. A Class C, Commercial Driver's License (CDL) is required if the van is handicapped accessible.

Dated this 10th day of November 2004.